

ST. LOUIS ORBIE AWARDS

ST. LOUIS **BUSINESS JOURNAL**





Scott Richert: Innovative technology in health care



FROM THE CHAIR

Jim Cavellier: Leadership makes the impossible possible

35

The annual St. Louis ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Global, Large Enterprise, Enterprise, Large Corporate & Corporate categories will be announced December 8 at The Chase Park Plaza Royal Sonesta Hotel.

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2023 ORBIE AWARDS



FROM THE CHAIR

Leadership makes the impossible possible

Technology is everywhere in our lives, and when it doesn't work, we notice.

For nearly twenty-five years, the Inspire Leadership Network has helped CIOs succeed in today's most challenging C-suite executive role. St.LouisCIO members grow their leadership through year-round, member-led programs and interaction. Working together, CIOs across public and private business, government, education, healthcare and nonprofit organizations collaborate, share ideas and best practices, and create enormous leadership value.

The ORBIE Awards bring together leaders facing similar challenges – and this year – the Inspire Leadership Network will grow to 30 chapters, including the first international chapter in Toronto, and 3 chapters exclusively for Chief Information Security Officers.

Security is top of mind for every leader and organization, and the same principles that have served CIOs can be applied to CISOs as well

There is no textbook for how to be a great CIO or CISO. But relationships with other leaders facing similar challenges sharpen leadership acumen. Every leader's perspective is valuable and contributes to the conversation – and everyone wins by joining a peer leadership network.

Member-led, non-commercial programs build meaningful professional relationships with colleagues facing similar challenges, solving problems and avoiding pitfalls. Successful leaders understand the 'superpower' of trusted relationships. In any gathering of technology leaders, the answer is in the room.

Together, we are transforming our economy using technology & security, and enriching our region and our world. On behalf of St.LouisCIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters, and staff who make the ORBIE Awards possible.

Converge24 registration is exclusive to Inspire Leadership Network members



Sincerely

Jim Cavellier 2023 Chair, St.LouisCIO EVP & CIO, Cass Information Systems



2023 ORBIE AWARDS



2023 LEADERSHIP RECIPIENT

Scott Richert

Chief Information Officer | Mercy

Leadership recipient on innovative technology in health care

By The Business Journals Content Studio

Scott Richert is a mission-focused chief information officer and digital transformation leader who has spent 30 years enabling bold achievements that transform health care.

Currently the CIO for Mercy, one of the 20 largest U.S. health systems, he is responsible for technology strategy and execution that helps the organization find innovative ways to serve millions of people each year.

Over the course of his career, Richert has built strategic-thinking teams that bring collaborative solutions to health care's most significant challenges. Some of his leadership accomplishments include electronic medical record implementations, turning data into predictive insights and enhancing the consumer experience that simplifies complex health care journeys.

"It has been a privilege to serve as a technology leader at Mercy for many years, and as CIO for the (past) four years," Richert said. "Our ministry has certainly transformed and evolved in many ways that have been enabled by (the) innovative application of technology. I'm proud of the many wise technology investments and accomplishments that, layered together, (have) resulted in a powerful platform for innovations to better serve those entrusted to our care."

Richert is this year's Leadership Award recipient as part of the St. Louis ORBIE Awards.

Advancements in care

Over the past decade, the successful adoption of electronic medical records has been the major wave of transformation for the industry, Richert said. It affected clinical workflow, established lifelong health records for patients and brought more convenience, portability and access to patients and consumers.

Advancements in virtual care soon followed and extended the best clinical skills to remote locations, which provided remote patient monitoring and at-home care for populations who are at risk, he said. This capability was particularly critical for Mercy during the pandemic.



"It doesn't get much more meaningful than health care. I want to provide health care worthy of my family, friends and community."

"It's a very exciting time in health care as we are now applying advanced digital technologies, including generative artificial intelligence, to give our providers more time to care for patients and improve the patient experience," Richert said. "In addition, these technologies will help providers with additional clinical insights into how to best care for our patients."

Top leadership traits

The top leadership traits for technology leaders have changed over the past few years, Richert said. Technology decisions now are core strategy decisions. That means the digital leader must participate at developing strategy at the highest levels of the organization.

"Several years ago, I stopped describing myself as a technology executive – I am a health care leader that leads health care teams," he said. "Seeing the opportunities to bring new technology capabilities that are force-multipliers for business strategy is what is expected in the C-suite, and in some cases that technology strategy can transform the business model."

This means that technology leaders must lead and develop teams through change, "knowing that what got us here won't take us to next level," Richert said. "I think that is a very important trait, and leaders must regularly perform a self-check to make sure they aren't resisting change or allowing change-resistant culture to develop in our teams."

IT leaders also can leverage their growing stature in recent years to help their organizations meet evolving employee, consumer and stakeholder expectations.

"I love the fact that technology leaders in many cases are near the core of strategic leadership," Richert said. "I'm very much driven in my career to have big impact on a meaningful organizational mission. It doesn't get much more meaningful than health care. I want to provide health care worthy of my family, friends and community."

Richert believes that thoughtfully applied technology and digital strategies will improve experiences for consumers and patients and will

empower caregivers to spend their time working at their skill and less time on lower-level work.

Opportunities on the horizon

It's an exciting and impactful time for technology leaders, Richert said. A big opportunity is to help organizations see the innovations that are enabling strategic objectives, and then go after those with velocity. At the same time, leaders must help their organizations resist technology distractions that won't deliver the impact they propose to.

The newest innovations in artificial intelligence (AI) are drawing large venture capital investments, which will result in an onslaught of AI-enabled technology products to consider. Some will be greatly strategic; others will be distractions that won't deliver value, he said.

"We must be especially careful in health care to always protect our patients' data and never put clinical quality at risk," Richert said. "So, in Al, that means proceeding with the proper guardrails in place – if you want to go fast you must have good brakes and good guardrails."

Technology leaders will need both the technology innovation mindset and the business acumen to move fast on the right opportunities, while also being wise with investments and watching those guardrails.

Richert also is a regional advisory board member for NPower, an organization that creates pathways to economic prosperity by launching the digital careers of young adults from underserved communities.

"As I consider the fulfilling career that I've had in technology leadership, I want to do what I can to help those entering the workforce to see the possibilities that careers in technology can have," he said. "I love the mission of NPower to create pathways for young adults who wouldn't have the opportunity otherwise. It's very satisfying to see the success stories of the graduates of our program, and I am always happy to host groups from NPower or other organizations to help young people see the meaningful impact they can have in a health care technology career."



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SUCCESS STORY

Making the digital Deloitte vision and imperative possible. Over seven years ago, we initiated the aggressive digital roadmap, which involved liberating over 3 million hours from several businesses by implementing Intelligent Automation, ML/AI (supervised and unsupervised), chatbots, blockchain, building hundreds of Cloud Native & Mobile apps to transform core businesses, migrating legacy apps to Cloud while helping the business achieve double digit growth. In addition, we have executed with precision on several large-scale business transformation initiatives across all lines of businesses, which allow our practitioners to be much more productive and focus on strategic value-based services for our clients.



Kimberly Martin EVP, Business Operations Mastercard



With over 30 years of experience in the financial and payments industries, Ms. Martin has served in various leadership roles, including leading Mastercard's Fraud and Risk Systems, Global Data Warehouse, and Commercial/Small Business software. Ms. Martin holds a Bachelor of Science and Master's degree in Management Information, Systems and more recently completed her Doctor of Business Administration degree, with a specialization in Project Management and a study on the productivity of virtual, agile project teams.

SUCCESS STORY

Throughout my career, I have had the privilege to be on the forefront of new and evolving technologies. From big data to artificial intelligence, it was easy to see how these technologies played an important role in improving the safety of payments. More recently, I have been part of a talent development practice by creating a guild for key job functions, such as reliability engineering. Because the operation of software is the ultimate customer experience, it has been rewording to see how our work has raised the bar for reliability, ensuring a seamless experience for customers relying on Mastercard's services.



Kevin Dana
VP Technology & Information
Security
World Wide Technology



Kevin Dana is the VP of IT and Security for WWT. With 26 years of IT experience, Kevin's focus is aligning technology teams with business partners to amplify the unique opportunity technology can bring to business processes. He has led internal transformations of IT organizations shifting the relationship from provider to partner resulting in both efficient and innovative applications of technology; improving business performance and creating competitive advantage.

SUCCESS STORY

Business priority and technology execution are more aligned than ever at WWT today. A business prioritization process was established emphasizing business value and crossorganizational dependency. Business stakeholders are accountable for defining the business value of their requests and aligning them to the corporate strategy. This emphasis enables our ioint teams to focus on the most important initiatives and increases our efficiency as an organization. Business stakeholders now have a better understanding of the IT capabilities and constraints, and we have a better understanding of their business needs resulting in a better partnership.



Mike Foster
SVP, Global Technology &
Head of Business Operations
Solutions
Reinsurance Group of America



Michael Foster is Senior Vice President, Global Head of Business Solutions and Digital Delivery at Reinsurance Group of America, Incorporated (RGA). He oversees RGA's regional IT functions and is accountable for RGA's global administration and underwriting platforms and market-facing products. He leads several strategies including legacy modernization and talent. Mike also serves on the advisory boards for St. Louis University's Cook Business School and Missouri Science & Technology's Business and Information Technology School.

SUCCESS STORY

Over the last several years, I have led the Global Talent strategy for RGA's Global Technology organization. This initiative had three major objectives: To achieve a healthier associate-tocontractor ratio to reduce the risk of losing valuable knowledge from the organization, to educate our IT leaders on general vendor management and sourcing strategies to optimize the value our thirdparty vendors provide, and to partner with HR to shape our career paths, job families, and identify skills needed for greater talent retention and career growth. Empowering and educating our individual IT team members strengthens the entire IT function and ultimately the entire organization.

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LARGE ENTERPRISE FINALISTS



2023 ORBIE AWARDS

OVER \$3 BILLION ANNUAL REVENUE



Joy Grosser
CIO
SSM Health



As CIO for SSM Health, Joy Grosser leads the strategy and operations for all IT, including Enterprise Applications, Technology infrastructure and Information Security, partnering with the organization is to enable and optimize the care to our patients, in all settings hospital, clinic, home, or virtual. Joy received her Bachelors from Stanford University and Masters from Washington University. Becker's named her to Women in Health IT to Watch and Hospital and Health System CIOs to know.

SUCCESS STORY

The success of our IT team has been the team itself. Their willingness to come together to grow our foundation, modernize our systems and reduce costs would not have been possible without significant passion, dedication, connection to purpose and fun. Creating our monthly leadership development program has been the catalyst to align our teams to the strategic goals and modernization program. They in turn have provided the collaborative innovation and implementation of core IT process for our organization. Together we are improving engagement, providing more innovative tools for our patients and providers and reducing the overall technology costs.



Todd Finders
CIO
Clayco, Inc.

CLAYCO

Todd is currently Chief Information Officer at Clayco, Inc., a \$5B commercial construction business. Todd joined Clayco in March of 2020. Prior to joining Clayco, Todd was Chief Information Officer at Barry-Wehmiller, a private, global manufacturing company. Todd began his career with Emerson (26+ years) and held numerous positions, including 2 different CIO roles. He has a bachelor's degree from lowa State University, and a Master of Business Administration from the University of Iowa.

SUCCESS STORY

The Clayco Technology Team has completely transformed the technology landscape and elevated the technology conversation at Clayco. There is a seat at the table for Technology, not because we asked for one, but because the team has earned it. The talent and grit of the team continues to shine as Clayco grows in size and complexity. As we grapple with the future impacts of Al, Machine Learning, and other key, emerging technology trends, the technology organization is providing vital leadership to the conversation. I'm extremely proud and humbled to be part of such a great team and great company.



Jennifer Hopper
Chief Information
& Digital Officer
Save A Lot



Jennifer Hopper is a proven technology leader with more than 20 years of experience solving business challenges through collaborative technology and process improvements. Jennifer distills headwinds into opportunities to create a compelling, forward-looking vision focused on the critical aspects of business and technology strategies. Jennifer excels at creating an open, safe, and united environment where she focuses on building high-performing teams as well as developing and empowering existing team members to deliver impactful results.

SUCCESS STORY

Jennifer began her technology career with the global, power-house consulting firm, Accenture. Through the great client opportunities, training and mentorship she was shaped into a business problem-solving technologist that allows her to tackle any problem with her team, head-on! Praise is extremely difficult to receive if accepting on behalf of self, but when the clarity arrives that accepting the praise is on behalf of our amazing teams, it immediately turns hesitancy into advocacy! Jennifer credits her success to her team and the strong foundation of faith, confidence and love her parents gave her throughout her life.



Frank Lanuto
CIO
Barry-Wehmiller



Frank Lanuto is responsible for global information technology across the organization. He is driving an IT transformation focused on partnering with business leaders and team members to deliver innovative solutions that enable a robust customer experience, optimize business and engineering processes, transform data into actionable insights, improve operations excellence, and reduce risk. He is a people-centric leader with a passion for developing talent and creating environments where team members feel valued and cared for.

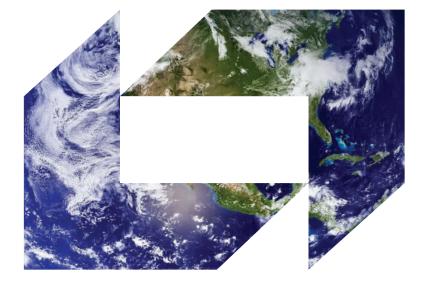
SUCCESS STORY

Our exponential growth through an aggressive M&A strategy resulted in having many small, old, and disparate technologies and created silos of people, systems, processes, and data. Our IT transformation strategy creates leverage at the center and enables innovation at the edge. It advances previous initiatives and drives new enterprise systems covering business applications, engineering, IIOT, and cybersecurity. The plan outlines investments in people, processes, and technology. Key accomplishments include agreeing to a single CE technology and implementing two instances; selecting a single ERP/PLM for our BWC manufacturing platforms; enabling new capabilities in cybersecurity, and delivering an enterprise IIOT platform.

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ENTERPRISE FINALISTS



2023 ORBIE AWARDS

OVER \$1.5 BILLION ANNUAL REVENUE



Aaron Geiger CTO Alberici



Collaborate, prioritize and align describes how Aaron Geiger delivers continuous improvement and Innovation at Alberici Group as CTO. Aaron has served as part of the Alberici Executive Management Team since joining the company in 2018. Aaron's career in Technology spans more than 20 years. He has held a CTO or CIO role in the Construction industry for the last 11 years. Aaron holds a BS in Business Administration from the University of Missouri-Columbia.

SUCCESS STORY

Alberici's overall mission is to partner with our clients to build their most challenging and important projects. The Alberici Technology team supports that mission through three main strategic objectives: Innovation at speed and scale, Providing best in class digital tools for our builders, and World-class support and partnership for every Enterprise team member. Alberici's Innovation Ecosystem, a partnership between Technology and Operations, has enabled new value and efficiency for our Construction Operations teams. Our team's investment in our culture has led to a high level of trust within our team and with the larger business, which is the foundation of success.



Mike Kraus

SVP & CIO Federal Reserve Bank of St. Louis



As the St. Louis Federal Reserve's CIO, Mike is a transformative leader known for forging impactful business partnerships and driving substantial business value. A graduate of the University of Florida, Mike combines extensive technical expertise with strategic vision to spearhead innovative IT initiatives. His track record includes successfully aligning technology solutions with organizational goals, resulting in enhanced operational efficiency. Mike's leadership is marked by a commitment to harnessing technology's power to propel businesses forward.

SUCCESS STORY

Over the past 18-24 months, our team has made significant progress in our Agile journey, addressing not only ceremonial aspects but also mindset shifts. We're collaborating with our business partners to improve our product delivery model and increasing automation across various areas, from software delivery to InfoSec. Teams are using operational and engineering metrics to identify improvement opportunities and have become more accepting of missteps as learning experiences. While we haven't mastered everything, we're seeing these pieces come together, unlocking new business value. I'm humbled to be part of this team's achievements, while we recognize there's still much to accomplish.



Lee Rashman

CIO TKC Holdings

TKC

I began my career at TKC as a financial analyst before taking a leadership role over our shared services technology team. in 2013, I became our company's first CIO. During my journey I've the opportunity to lead technology M&A, our ERP Implementation, building a cybersecurity and technology product development. I am active in our community with SIM, LaunchCode and the Washington University Masters Program. I enjoy time with my family and travel.

SUCCESS STORY

My team's greatest success has been our ability consistently create enterprise value through cost management, revenue generation and risk mitigation while running a lean, hand-on team. As our business has evolved we have been able to evolve with it and continue building the skills and competencies to keep TKC in a leadership position in all of its industries.



Rick VanMatre

Director IT Brinkmann Constructors

Brinkmann

Rick VanMatre is the Director of Information Technology at Brinkmann Constructors with a broad background in infrastructure operations, application development and business process improvements, with extensive knowledge in the engineering and construction industry. He has over 35 years of experience in the IT industry, with 20 years within IT leadership.

SUCCESS STORY

Early in life I was fascinated by technology and started writing code at the age of 14. It amazed me how you could bring an application to life from just an idea and a few lines of code. I turned this fascination into a career and started finding ways of helping others solve problems through the use of technology and software. This developed my skills in all areas of IT to help shape me into the leader that I am today. I am blessed to have the technical skills and abilities to help lead organizations along this journey.



Erin Williams

VP IT & CIO Hussmann

HUSSMANN°

Erin Williams, VP & CIO at Hussmann Corporation, brings 18+ years of business and IT leadership experience, specializing in customerfocused solutions for food retail. She joined Hussmann in 2022, following key leadership roles at Energizer Holdings and Monsanto Company. Erin holds a Bachelors and Masters in Management Information Systems from the University of Missouri - St. Louis. She is a committed advocate for DEIB initiatives, excelling in leading change, digital technology utilization, and managing mergers and acquisitions.

SUCCESS STORY

Hussmann has successfully implemented transformative connectivity across Retail Services, benefiting both field technicians and back-office employees. These strategically important innovations have empowered our technicians to serve customers more efficiently, revolutionizing our approach to customer installation and equipment service. Hussmann is known for industry-leading expertise in Retail Services. This datadriven, digitally enabled transformation was achieved through collaboration across IT, Retail Services, Finance, and HR. Ultimately, this delivers our Hussmann Promise to help create better businesses, better partners and a better world.





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LARGE CORPORATE FINALISTS



2023 ORBIE AWARDS

OVER \$200 MILLION ANNUAL REVENUE



Brian Hofmeister

CIO BellRing Brands



My career started with Ralcorp Holdings where I learned the IT intricacies around acquisitions. I had a brief stint with Dell Enterprise where I was allowed to expand my knowledge into other verticals. After Dell I went back to my roots working with Post Holdings which eventually led me to Bellring Brands. I've been fortunate enough to learn from amazing people and I can't thank them enough for their wisdom over the years.

SUCCESS STORY

Our biggest accomplishment has been moving to a 100% SaaS-based technology while competing in the CPG food sector. The benefits are huge when you think about rapid feature adoption, reduced security footprint, lower risk to personnel changes, dynamic performance improvements, and reduction of capital spending. The challenge is meeting all the needs of a CPG company that has grown accustomed to on-premise technologies. In the end, moving 100% to the cloud has been a game changer in shifting IT focus from technology challenges to business challenges.



Brad Green

VP & CIO Nortek



Brad Green, Chief Information Officer and Innovation leader in global manufacturing, beverage, transportation, and consumer goods organizations. Brad has the pleasure of building innovative and strategic teams that deliver digital transformation projects, largescale infrastructure, greenfield startups, and cloud strategies. Brad's expertise in IT strategy, governance, controls, risk management, cybersecurity, industry 4.0 innovations, and business operations allows him to deliver transformative digital outcomes. Brad also leads M&A technology consolidation and integration strategies across globally diverse teams.

SUCCESS STORY

Having the opportunity to lead a talented and diverse IT team at Nortek has been my greatest career opportunity and accomplishment. We've developed an "Innovation First" mindset and "Bias for Action" that has truly achieved remarkable results. This team will continue to grow Nortek and drive the same results across Madison Air making the world safer, healthier and more productive by creating innovative solutions that deliver outstanding customer value.



Mark Haubein

VP IT Rawlings Sporting Goods



Mark's career began at Andersen Consulting and has led to leadership roles at several consumer products companies, including Anheuser-Busch and Vi-Jon. In late 2021 Mark joined Rawlings where he is continuing to strive to identify good people and put them in roles where they can be successful while driving technology improvements across the enterprise. Mark earned his MBA from Washington University in St. Louis and his Bachelor's degree in Finance from the University of Missouri.

SUCCESS STORY

IT success at Rawlings hinges on communication. First, we strive for strong relationships with our business partners. Regular, open lines of communication with leaders and clear upto-date expectations keep us aligned in collaborative partnerships. Secondly, we position our IT culture as "can do". My team collaborates with our business partners to select and deliver better applications rather than dictating choices. Recent successes include nearing replacement of our antiquated ERP, expanding our primary distribution center, adopting cloud-based planning applications instead of Excel, and preparing for a move to our new headquarters in Westport in late 2023.



Dennis Heinle

Director IT Guarantee Electrical



Dennis Heinle leads the IT Team at Guarantee Electrical, with five offices in three states and is headquartered in St Louis. Dennis is the recipient of several industry awards including; Viewpoint Technology Award, and Constructech Vision Award. Dennis is adept at public speaking and has presented at Viewpoint Collaborate, AGC MO DCT Conference, and the National AGC IT Conference. Dennis is currently enrolled in an Executive MBA program and will graduate in March of 2024.

SUCCESS STORY

The IT Team at Guarantee has successfully navigated the acquisition of two companies within a 6-month time frame. We were tasked with making sure the teams could communicate and effectively collaborate and migrate the accounting systems into ours on week 1 of the acquisition. The seamless migration of the accounting systems allowed for a solid foundation for financials going forward. The lessons we learned during the first acquisition allowed us to realize the importance of a unified communication platform. We migrated the second organization's Office365 environment to ours during the first weekend after closing.



Marc Ashworth

SVP & CISO First Bank

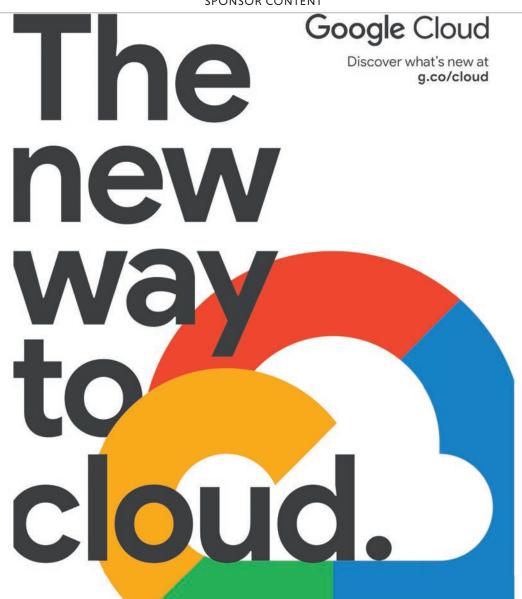


Marc Ashworth, Chief Information Security Officer at First Bank, is a respected IT executive with over 30 years of experience in cyber and physical security, IT/security architecture, author and a public speaker. He is a member of the Webster University Cyber Advisory board, and Co-Founded the State of Cyber security conference. Possessing security certifications in CISSP, CISM, CRISC, Security+ and other certifications and oversees First Bank's information security, fraud, physical security, and network services departments.

SUCCESS STORY

My success comes from my family, my current and past teams, and the professional relationships that have been developed over the years. These wonderful and amazing people around me have helped me to continuously learn and improve my own skills and knowledge. All while I have had the privilege to be a small part of their own journeys.

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CORPORATE FINALISTS



2023 ORBIE AWARDS

UP TO \$200 MILLION ANNUAL REVENUE



Mike Ward
CIO
Anderson Healthcare

... Anderson Healthcare

Mike Ward has been in Healthcare IT for nearly 30 years. He obtained his business degree from Illinois State University and his MBA from University of Illinois -Springfield. Mike is a HIMSS Fellow, former PMP, past Chair of the HIMSS CPHIMS Certification Committee and currently serves on the Southwest Illinois College Health Information Technology Advisory Committee. In 2018 Mike was promoted to Chief of Information Technology for Anderson Healthcare.

SUCCESS STORY

Most of my career I've been blessed to work alongside great talent at all levels who have inspired me to become better. When I started at Anderson in May of 2003, we had a relatively young electronic medical record system and a staff of ten. Today there are nearly 40 of us who are integrated throughout all aspects of Anderson. Our customers expect great solutions and when they call, my team delivers. I've worked tirelessly to build a team who can tackle giant, stressful, painful projects with poise, professionalism and a can-do attitude. There is nothing more rewarding.



Ken Somogyi
Head of IT
MERS Goodwill



Over my career, I consistently help organizations achieve goals through technology, people and thought leadership. I hold a BS in Computer Science and an MBA. I started as a software developer 20 years ago, then became a lead developer and then a project manager. 15 years ago I transitioned into leadership as a team manager and then as department head 10 years ago. I have worked in the insurance, retail, manufacturing, CPG, and non-profit spaces.

SUCCESS STORY

During my two-year tenure at MERS, we undertook a significant overhaul of our technology and services, some of which were dated up to 25 years. This initiative evolved into a comprehensive digital transformation; leading to continued growth and risk mitigation. Through strategic hiring and upskilling, we elevated the team's knowledge diversity and skill set. Our operations now follow a proactive and strategic approach, aligning with numerous best practice industry standards to ensure favorable outcomes. Additionally, I successfully transitioned certain IT services in-house, resulting in significant six figure annual savings and a reallocation of funds compared to two years ago.



Kelvin Taylor
CIO
Midwest BankCentre



As the CIO of Midwest
BankCentre since November
2019, Kelvin specializes in
applying statistical analysis
to enhance business decision
quality. His passion lies in
helping companies translate
financial goals into wellinformed strategies and tactics.
Kelvin holds a BS in Economics
with a minor in Mathematics
from Morehouse College,
with graduate expertise in
Econometrics and Game Theory.

SUCCESS STORY

Launched the first data warehouse in the bank's history which "theoretically" enabled business users to generate reports of interest to them without having to write SOL queries or wait for the BI team to generate on their behalf. Additionally, calculating the profitability of our customers and products is of great importance and has the potential to transform our pricing and relationship strategies with customers. Our network security team has a flawless record in four-plus years of security penetration testing executed by an independent security firm which is a tremendous credit to the excellence of that team's work.



Renee Jones

CareSTL Health



Renee is the Chief Information Officer at CareSTL Health. She has been recognized as a Healthcare Hero for her wealth of knowledge in the business. Over her 17 years of healthcare and information technology career, she has been instrumental in identifying technology challenges and providing solutions. Renee is a graduate of Saint Louis University with a bachelor's degree in Health Information Management. She holds master's degrees in Health Administration and Business Administration from Webster University.

SUCCESS STORY

My greatest accomplishment in my role as CIO was the transition of company electronic health records from one vendor to another. During this transition, software was updated for the pharmacy and radiology departments as well. In addition to setting up new interfaces for several different components of the current layout, the team had to learn new software for several service areas at the same time. Training all providers and staff prior to and upon completion of the transition was a great feat, but go-live was not delayed and the team managed to stay on target as planned.



Eric Gorham

CIO REJIS

REJIS



Eric joined REJIS in 1983 and serves as the CIO. As CIO he is responsible for the development, implementation and ongoing support of IT solutions in critical government areas, such as law enforcement, courts, corrections, disaster recovery, Data Center operations, colocation, telecommunications, infrastructure, cyber security, help desk and citizen services. He participates on numerous committees that oversee REJIS operations which help guide the strategic direction for Information Technology for the organization and customers.

SUCCESS STORY

Developing a partnership with Motorola Solutions for a Computer-Aided Dispatch (CAD) service. Traditionally, Public Safety Access Points (PSAPs) each purchase their own CAD platform which can be costly to acquire and support which can lead to service availability and interoperability issues with other PSAPs. REJIS identified the critical need to increase interoperability and support for PSAPs while reducing upfront and ongoing support costs. The service has reduced hardware, software, support and deployment costs for all participating departments. The REJIS team has laid the foundation to add additional PSAPs, increase CAD interoperability and add additional service features in 2024.



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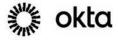


















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