

**ST. LOUIS  
BUSINESS JOURNAL**



The annual St. Louis CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise, Corporate, & Nonprofit/Public Sector categories will be announced November 18 at The Chase Park Plaza Royal Sonesta Hotel.

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**LEADERSHIP RECIPIENT**

Hire the right people and empower them

**B4**



**FROM OUR CHAIR**

St.LouisCIO members are part of transformational change

**B3**



# CONGRATULATIONS 2022 ST. LOUIS CIO ORBIE NOMINEES

**CHRISTY BARKER**  
Olin Corporation

**JAKE FRITZ**  
Emerson Electric

**WILLIS HILL**  
Caleres

**MIKE KRAUS**  
Federal Reserve Bank of St. Louis

**CINDY RIORDAN**  
City of St. Louis

**THERESA STEARNS**  
Anders CPA

**KELLY BLANCHARD**  
InterCard

**AARON GEIGER**  
Alberici

**PETE HINDEN**  
Zelis Payments

**FRANK LANUTO**  
Barry-Wehmiller

**SABINE RODUIT**  
Nestle Information Technology

**LORI STURGILL**  
Saint Francis Health System

**BRYAN BLIVEN**  
University of Missouri Health Care

**ERIC GORHAM**  
REJIS

**PETE HOGAN**  
Vi-Jon

**BRIAN LEDUC**  
Dot Foods, Inc.

**SUZANNE SCANLON**  
Reinsurance Group of America

**SUDA SUVARNA**  
Deloitte

**CHRIS BRUNK**  
Bunge

**BRAD GREEN**  
Nortek

**SCOTT HOLTSWARTH**  
St. Luke's Hospital

**THYS LOURENS**  
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Drury Hotels, LLC

**FAITH TANG**  
MiTek

**JOE CARO**  
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**JOY GROSSER**  
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**JENNIFER HOPPER**  
Save-A-Lot

**GEORGE MADDALONI**  
Mastercard

**JEFF SCHUCHARDT**  
Enterprise Fleet Management

**MARTIN TAYLOR**  
ARCO Construction

**ANDY CICCONE**  
Graybar

**KEITH HACKE**  
St. Louis University

**RYAN HYMAN**  
Spire Energy

**DAN MCCARTHY**  
Energizer Holdings

**MICHAEL SEALS**  
Hussmann Corporation

**MICHAEL TAYLOR**  
World Wide Technology

**KYLE COLLINS**  
Saint Louis University

**RICK HALL**  
Royal Canin, a Division of Mars Inc.

**MARK JORDAN**  
Bunzl USA

**JUSTIN MCFARLAND**  
McCarthy Holdings, Inc.

**MATTHEW SEEDS**  
St. Charles County

**JENNIFER WALTON**  
Saint Louis Zoo

**MIKE EARLY**  
Build-A-Bear Workshop

**JASON HAMPTON**  
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**TUSHAR SHELAR**  
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**TODD FINDERS**  
Clayco, Inc.

**ROBERT HARDESTER**  
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**TIM KESSLER**  
Humana

**LEE RASHMAN**  
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Enterprise Holdings

**JOHNNIE FOSTER**  
Curium Pharma US LLC

**MARK HAUBEIN**  
Rawlings Sporting Goods

**JIM KINNETT**  
Bayer

**SCOTT RICHERT**  
Mercy

**JIM SHIPLEY**  
Dierbergs Markets

**PERRY YEE**  
St. Louis Cardinals



*Congratulations!*

**Lori Sturgill, MOL**

Chief Information Officer  
Saint Francis Healthcare System

Nonprofit/Public Sector  
Finalist for the St. Louis  
CIO of the Year Orbie Awards

Saint Francis Healthcare System is guided by our Mission to provide a ministry of healing, wellness, quality and love inspired by our faith in Jesus Christ. Founded by three Franciscan Sisters in 1875, our priority remains the same: serve all who enter with dignity, compassion and joy. Serving nearly 715,000 people across Missouri, Illinois, Kentucky, Tennessee and Arkansas, our focus is on patients' outcomes, experience and value.

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**Mike Kraus**

Finalist for CIO of the Year (Enterprise category)



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## 2022 CIO OF THE YEAR

### FROM THE CHAIR

# Technology Leaders are the X-Factor

Technology is at the center of modern business transformation and leadership is the X-factor between surviving and thriving in today's digital economy.

St.LouisCIO brings together leading CIOs of Greater St. Louis' largest organizations to help CIOs maximize their leadership effectiveness, create value, reduce risk and share success. Through member-led, non-commercial programs, CIOs build meaningful professional relationships with colleagues facing similar challenges, solving problems and avoiding pitfalls.

St.LouisCIO members collaborate locally and nationally with CIOs across industries because, successful CIOs understand the 'superpower' of trusted relationships. In any gathering of CIOs, the answer is in the room. The challenge one CIO is facing has likely been solved by another CIO.

There is no textbook for how to be a great CIO. The best way to sharpen your leadership acumen is by collaborating with other leaders facing similar challenges. The industries and size may

be different, but winning approaches to effective leadership are transferrable. Every leader's perspective is valuable and contributes to the conversation - and everyone wins when leaders engage, share ideas, experiences and best practices.

For over twenty years, InspireCIO has helped CIOs succeed in today's most challenging C-suite executive role. By joining St.LouisCIO, technology executives take their leadership to the next level through year-round, member-led programs and interaction. The power of CIOs working together - across public and private business, government, education, healthcare and nonprofit organizations - creates enormous value for everyone.

Together, we are transforming our economy using technology and enriching our region and our world. On behalf of St.LouisCIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters, and staff who make the ORBIE Awards possible.



Sincerely

**Jim Cavellier**

2022 Chair, St.LouisCIO  
EVP & CIO, Cass Information Systems

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## 2022 CIO OF THE YEAR

## 2022 LEADERSHIP RECIPIENT

# Jim Kavanaugh

Co-founder and CEO | World Wide Technologies



## Hire the right people and empower them to do it their way

By Name Name

Long before ping-pong tables and beer taps in every tech startup office, long before hoodies and work-from-home Fridays, long before the Great Resignation, Jim Kavanaugh was thinking about culture.

More than 20 years ago, the cofounder and CEO of World Wide Technology was focused on how to motivate and engage his employees so they did their best work, driving fantastic business results. The recipe he and his colleagues devised has two simple ingredients: Hire the right people and train them well, including how to behave within the company.

"When we were smaller, everybody understood the values, the behaviors, the kind of people we wanted to have in the business," Kavanaugh said. That was eons ago in terms of the company's evolution. World Wide Technology, which was founded as a reseller of technology components in 1990, is now a \$14.5 billion global information technology services company with 8,000 employees. It has more than 40 facilities that span its St. Louis headquarters, as well as locations in Anchorage, Alaska; Amsterdam; Singapore; and Mumbai, India. Forbes ranked World Wide Technology the 20th-largest private company in the U.S. in 2022.

With that kind of reach, creating and maintaining company culture requires a little more structure. "So I took some time, probably six months, to write down what our values were," Kavanaugh said. He discussed them in detail with the executive management team and then began implementing them with the creation of World Wide Technology's Integrated Management and Leadership Curriculum.

The system starts with leaders and cascades all the way down through the organization, including the hiring process. Kavanaugh is looking for people who are ambitious, creative, innovative, caring and team oriented.

"At the end of the day, your culture is really based on the way your employees act, behave, interact, the way they treat each other, the way

they care for each other – or not," Kavanaugh said. The best possible end result for him is "a highly ambitious organization that is always pushing for growth and innovation. But one that's also a very caring organization when it comes to the health and well-being of our employees."

The recipe is working. World Wide Technology has been named one of the top workplaces in the U.S. for 11 consecutive years by Fortune. Kavanaugh was the recipient of best CEO awards from Glassdoor in 2017, 2020 and 2021. And he is being honored with the Leadership Award in this year's St. Louis CIO of the Year ORBIE Awards.

What is the culture at World Wide Technology like? It's one of thoughtful design, Kavanaugh said, where managers listen carefully for team preferences and adjust accordingly. About 60% of the workforce is in roles that can be done virtually, including sales, finance, software development, engineers, big data scientists, security engineers and consultants. The rest are in manufacturing and other jobs that necessitate being on-site.

Kavanaugh doesn't see the current labor force trends, which are impacting World Wide Technology, too, as a "Great Resignation." He sees them as a "Great Transformation." The topic is one of the chief points of conversation among CEOs he talks to, he said. Most organizations are taking a hybrid approach to the workforce transformation and trying to figure out what best fits their organizations. About 20% of leaders, he said, are more traditional and want everyone back in the office now or as soon as possible.

"We believe at this point, it's not going to be the way it was, and it may not be exactly the way it is today. And it could be somewhat of a blend of those," he said. "We're spending a lot of time surveying and listening to our employees."

Employees want flexibility and autonomy, he said. "They want to work at home when they want to work at home, and come in if they want to come in.

"But, when they come in, they also want everybody else to be there. They want to be able to

socialize with their friends and peers," he said. To make that happen, World Wide Technology is creating meaningful reasons for people to gather in the office, with substantive events beyond free lunch days and the like. "You really do have to plan around it so people get the engagement and collaboration that energizes teams. You can't just have everybody come back and then jump into a cube and get on a video call.

"The best-performing organizations are going to be the ones that don't believe they have it all figured out," he said. "They are basically going to trial and error through this process to figure out what drives the highest level of engagement and productivity."

In short, Kavanaugh put it this way:

"Hire the right employees, empower them to do the right things, inspire them to do what they need to do, and then give them the flexibility to do it in the most engaging and productive way possible."

In addition to being cofounder and CEO at World Wide Technology, Kavanaugh, a former professional soccer player, was chairman and founder of Saint Louis FC and served as chairman of Scott Gallagher Soccer Club. He is an investor owner in the St. Louis Blues and an investor owner in St. Louis City SC.

Kavanaugh is a board member of Privoro, a cybersecurity firm; a member of Business Roundtable; and has been a trustee and board chair for alma mater St. Louis University since 2010.

His charitable commitments include St. Patrick Center, an organization helping homeless Missourians, and the American Cancer Society's CEOs Against Cancer of Missouri. He led a \$9.1 million capital campaign to fund the renovations of Hope Lodge St. Louis, where cancer patients and their caregivers can stay at no charge, and it was renamed the World Wide Technology Hope Lodge in 2020. Kavanaugh is also a supporter of ALS Association, St. Baldrick's Foundation, Toys for Tots, Cardinal Glennon, Junior Achievement and United Way.



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Award Winners and Nominees

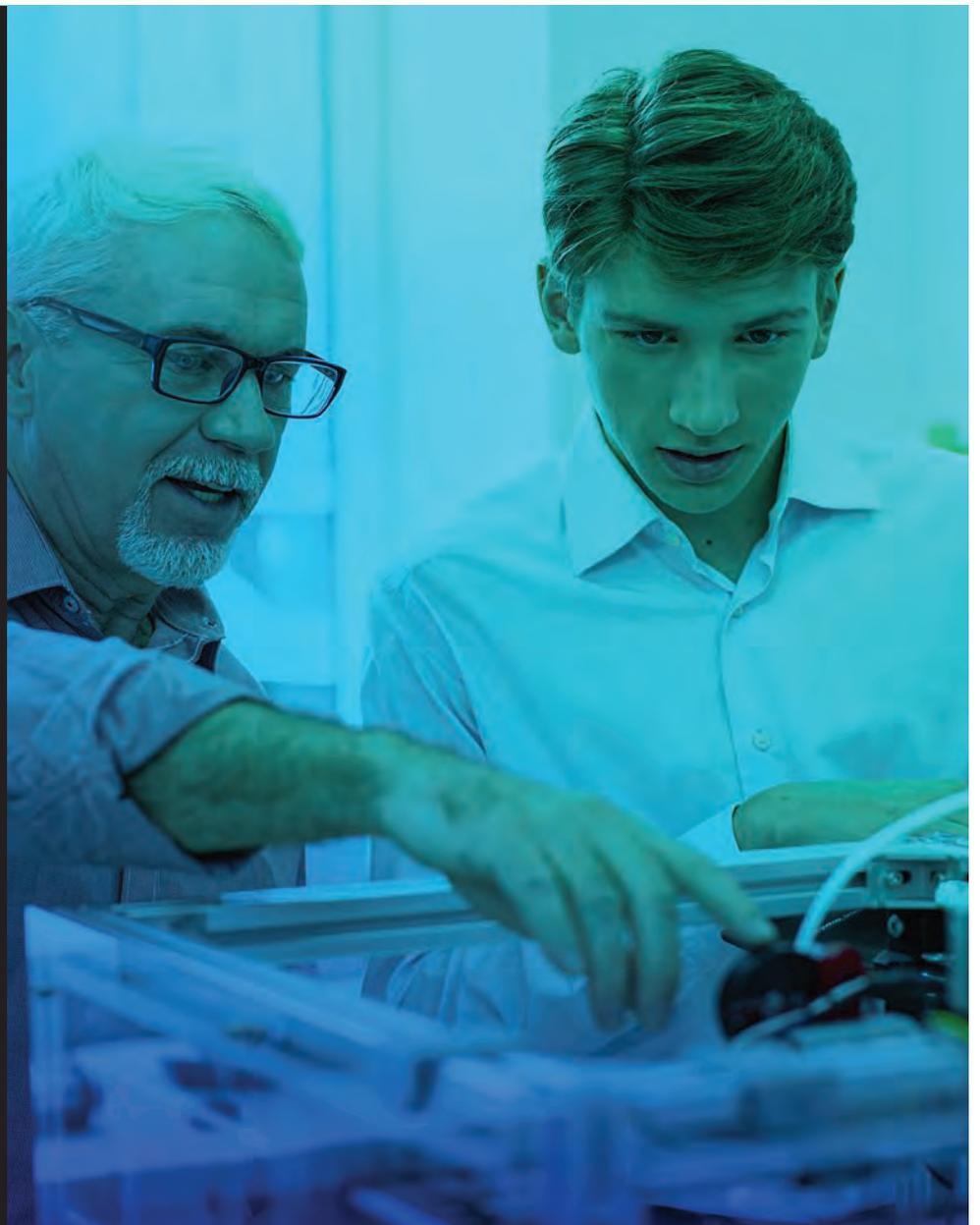
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## 2022 CIO OF THE YEAR

## SUPER GLOBAL FINALISTS

OVER \$15 BILLION ANNUAL REVENUE &amp; MULTI-NATIONAL OPERATIONS



### George Maddaloni

CTO, Operations & Network  
Mastercard



In this role, George leads the Operations, Network, and Employee Digital Experience organizations (ONE) through the delivery of operational performance and the modernization of Infrastructure and Platform Services. These platforms are delivering foundational elements for the current critical, Real-Time Payments Network that Mastercard runs as well as driving the next generation of Multi-Rail Services being released. He is recognized as a key member of the Mastercard technology leadership team driving several highly visible strategic initiatives. George has a passion towards developing high-performing teams with a track record of successfully transforming cultures through people, processes, and tools.

#### SUCCESS STORY

I take great pride in TeamONE's positive transformation since joining two years ago. TeamONE was established out of the need for change and is now viewed as a trusted partner that is future-proofing Mastercard through industry-leading infrastructure and digital tools. We pushed our technology platforms to the edge with a thin, highly-scalable network, security, computing stack, and globally-distributed footprint. We transformed our suite of collaboration tools, boosting employee digital experience and onboarding satisfaction during a pandemic and hiring surges. Most importantly, we've created a culture that 'gets stuff done with decency' connected to a mission of transforming the payments industry.



### Sabine Roduit

IS/IT Head (CIO) of North America  
Nestlé



Beginning her career path with Nestlé in 1998, Sabine Roduit has moved from highly technical roles to now Global Leadership Team Member and Senior Vice President / Head of Nestlé Information Technology in North America, based at the regional tech hub in St. Louis, Missouri.

Originally from Switzerland, she has taken her dynamic career around the world through a variety of key roles from change and release management to integration, program management, global application technology solutions, and service and delivery prior to assuming the role as Head of the IT North America organization since January 2018.

#### SUCCESS STORY

"My greatest accomplishment is the transformation—digitally, organizationally, and culturally—that I've led over the past five years. To deliver true digital business transformation, we saw a substantial need to change how we thought of and delivered IT. We brought that vision to life by centralizing IT across Nestlé's North American businesses, with new operating model, priorities and skillsets. It also meant changing our mindsets to bring IT closer to the business, while also creating a much more inclusive organization. The result has been a more engaged team, with increased representation at all levels, that's enabling record growth."



### Suda Suvarna

Global & US Chief Solutions Officer  
Deloitte

#### Deloitte.

Suda is a highly accomplished technology executive with 36 years of global experience leading complex business initiatives, building world-class technology organizations and consulting for multi-billion dollar corporations.

As the Chief Solutions Delivery Officer, Suda leads the US Deloitte Application Studios (DAS) and Worldwide DevHub, delivering quality solutions to all business units (including partnerships with global member firms) of Deloitte including the core business (Consulting, Audit, Risk & Financial Advisory, Tax and Government & Public Services) apps, data & analytics, mobile, SAP, ServiceNow, Salesforce, Intranet and all back-office applications.

#### SUCCESS STORY

Making the digital Deloitte vision and imperative possible. Over six years ago, we initiated the aggressive digital roadmap, which involved liberating over 3 million hours from several businesses by implementing Intelligent Automation, ML/AI (supervised and unsupervised), chatbots, blockchain, building hundreds of Cloud Native & Mobile apps to transform core businesses, migrating legacy apps to Cloud while helping the business achieve double digit growth. In addition, we have executed with precision on several large-scale business transformation initiatives across all lines of businesses, which allow our practitioners to be much more productive and focus on strategic value-based services for our clients.

## 2022 CIO OF THE YEAR

## GLOBAL FINALISTS

OVER \$1 BILLION ANNUAL REVENUE &amp; MULTI-NATIONAL OPERATIONS



## Christy Barker

Vice President, CIO  
Olin Corporation



Christy Barker serves as Vice President and Chief Information Officer. Since joining Olin in 2016, she has led Project Fusion, the program that transformed IT's operating model and aligned Olin's business and manufacturing technologies with the company's global strategy. She is also passionate about Lifting People, focused on connecting people and creating a culture of transparent communication, supporting a culture of trust and opportunity throughout the company.

Before joining Olin, Christy served as divisional CIO for Israel Chemical Limited (ICL), responsible for leading its global IT transformation program and establishing business shared services for ICL in Europe. She previously served in various IT and leadership roles at Monsanto, her entrée to the chemicals industry.

### SUCCESS STORY

Olin has successfully implemented IT innovations across the company, spanning four continents and thousands of employees, developing a strategy and program for a new digital platform to integrate business and manufacturing processes around the world. The integration program is the largest strategic investment in digital technologies in Olin's history. This involved a global transformation program to spanned technology and process harmonization across commerce, supply chain, logistics and transportation management, manufacturing, engineering, R&D and finance. An equal focus to modernize IT infrastructure and cybersecurity protection and response measures were woven in the fabric of change, improvement, and value.



## Brad Green

Vice President, CIO  
Nortek



Strategic Technology leader with 20 years of IT operations and strategy experience leading teams and projects within global manufacturing, transportation, and consumer goods.

2018, I was approached by Nortek to transform their IT Operations as they were expanding rapidly across several business units and developed new technology in the data center cooling space with the partnership of Facebook. After a successful turnaround and modernizing IT areas across 26 global sites I was promoted to CIO.

### SUCCESS STORY

Having the opportunity to lead a talented and diverse IT team at Nortek has been my greatest career opportunity and accomplishment. We've developed an "Innovation First" mindset that has truly achieved remarkable results. This team will continue to grow Nortek and also drive the same results as we take on leadership roles across Madison Indoor Air Quality companies.



## Michael Seals

Senior Vice President Business Strategy, CIO  
Hussmann Corporation



Michael was appointed as the company's CIO in 2016 and expanded his role to include business strategy, corporate development and market research in 2019. He joined Hussmann in 2012 as the Director, Strategy and Business Development.

Michael's professional passion resides within the intersection of strategy and technology. His career has focused on these previously separate business disciplines. More recently, he has seen the convergence of these topics into what is now commonly referred to digital transformation.

### SUCCESS STORY

Like most CIOs, I have responsibility for several strategic IT projects designed to improve business performance. However, what may be unique is my additional responsibility for business strategy. This provides me the opportunity to fully merge our technology strategy with our business strategy to help transform a 100+ year old company. Lastly, to remain current on the evolving opportunities from advanced technologies, I am finalizing my doctoral dissertation on digital transformation. This knowledge will provide unique insights to my company and ensure Hussmann continues to be an industry leader for years to come.



## Faith Tang

Global CIO and Chief Digital Officer  
MiTek Inc.



Faith Tang is the Global Chief Information Officer and Chief Digital Officer for MiTek Inc., a Berkshire Hathaway company, leads Infrastructure, Security, Applications, Data & Analytics and Digital Transformation for about \$2-billion Business globally. Faith is also the Board member for Hawkins Inc. since 2020 to oversight of risk management and provide guidance to the company in evaluating risk, and also oversee the integrity of the company.

### SUCCESS STORY

Transited IT organization from Regional / Business Unit structure to Global structure to enable Business growth by improving IT service level, providing data & analytics solution, improving Cybersecurity posture to mitigate company Cyber risks.

## 2022 CIO OF THE YEAR

## LARGE ENTERPRISE FINALISTS

OVER \$5 BILLION ANNUAL REVENUE



### Tim Kessler

Vice President, Segment CIO  
Humana

Tim joined Humana in 2021. Tim brings a passion for developing people and businesses with nearly 25 years of experience across multiple industries. Prior to joining Humana, Tim has grown with companies like Ernst & Young, Citibank, Express Scripts and Ascension Health while holding various roles including CTO, CIO, COO and General Manager. Throughout his career, Tim has had the privilege of leading and developing large scale 2500+ FTE global teams. Tim is a versatile executive that brings a unique blend of operations expertise, strategy development, financial acumen and technical knowledge.

#### SUCCESS STORY

As a segment CIO at Humana, I lead technology for three divisions, each charged with placing health at the core of everything we do. Utilizing technology to make that happen is only part of the equation, the bigger focus has been around our people. We have made significant strides with agile implementation, creating a highly collaborative relationship with business, and hiring/finding top talent to lead differently through agile practices and technology modernization. This collaboration and trust with our business partners has enabled us to develop a cross-functional product model that improves health outcomes and enables exciting growth.



### Brian LeDuc

CIO  
Dot Foods, Inc.



Dot Foods is an innovative \$9B+ company focused on food and related goods distribution. Dot delivers over 130,000 items from 1,000 suppliers to 5,000 customers in all 50 states and 39 countries. Since 2017, LeDuc has led all technology resources and initiatives to help Dot Foods deliver on their vision to improve lives by enhancing choice for everyone, everywhere.

LeDuc has over 30 years of technology experience across several industries including distribution/manufacturing, healthcare, and software.

#### SUCCESS STORY

Our vision at Dot Foods is to improve lives by enhancing choice for everyone, everywhere. My greatest accomplishment as CIO is the joint business and IT Agile Product Teams that continue to deliver significant value, innovation, and transformation. Key program areas include: next generation digital commerce capabilities, customer and supplier experience, B2B (restaurant) and B2C (grocery) marketplaces, order fulfillment optimization and automation initiatives, embedding analytics and artificial intelligence, integrating our business partner operations, core HR and employee engagement platforms, and Enterprise Risk Management. The work is critical to accelerate company growth, streamline, and digitize our operations, while improving our risk profile.



### Justin McFarland

Executive Vice President of  
Information Technology  
McCarthy Holdings, Inc.



In this role, Justin oversees all strategic and operational aspects of technology strategy, implementation, and innovation at McCarthy.

Over the course of his twenty plus years of technology and consulting experience, he has spent considerable time across four major industries - food distribution, medical device manufacturing, consumer goods manufacturing and packaging, and engineering and construction.

A pragmatic technology leader with a diverse business background, he applies this broad experience to McCarthy's approach to technology across all areas of the business.

#### SUCCESS STORY

My top success has been leading the cultural transformation of the IT organization. When I joined McCarthy, my focus was on creating high performing teams with a strong culture that complemented the rest of the organization. Since that time, the IT organization has experienced rapid growth while increasing engagement scores across the board. We have a highly engaged department that is deeply connected and passionate about delivering value to the organization. Being part of this transformation has truly been special.



### Jeff Schuchardt

Vice President, Information  
Technology (IT)  
Enterprise Fleet Management



Enterprise Fleet Management, an affiliate of Enterprise Holdings Inc., the largest car rental operator in the world. He joined Enterprise as a Management Trainee on the rental side in 1988 after graduating from Washington University in St. Louis. Two years later he moved over to Enterprise Fleet Management, where his responsibilities evolved to include IT. Schuchardt was promoted to Assistant Vice President of IT in 1999 and was named Vice President in 2017. Currently overseeing a team of more than 200 employees, Schuchardt has led and been involved with many of Enterprise Fleet Management's innovative IT efforts and solutions over the years, including the recent rollouts of a fleet replacement and total cost of ownership tool, aftermarket and logistics program, and client-owned vehicle enhancement.

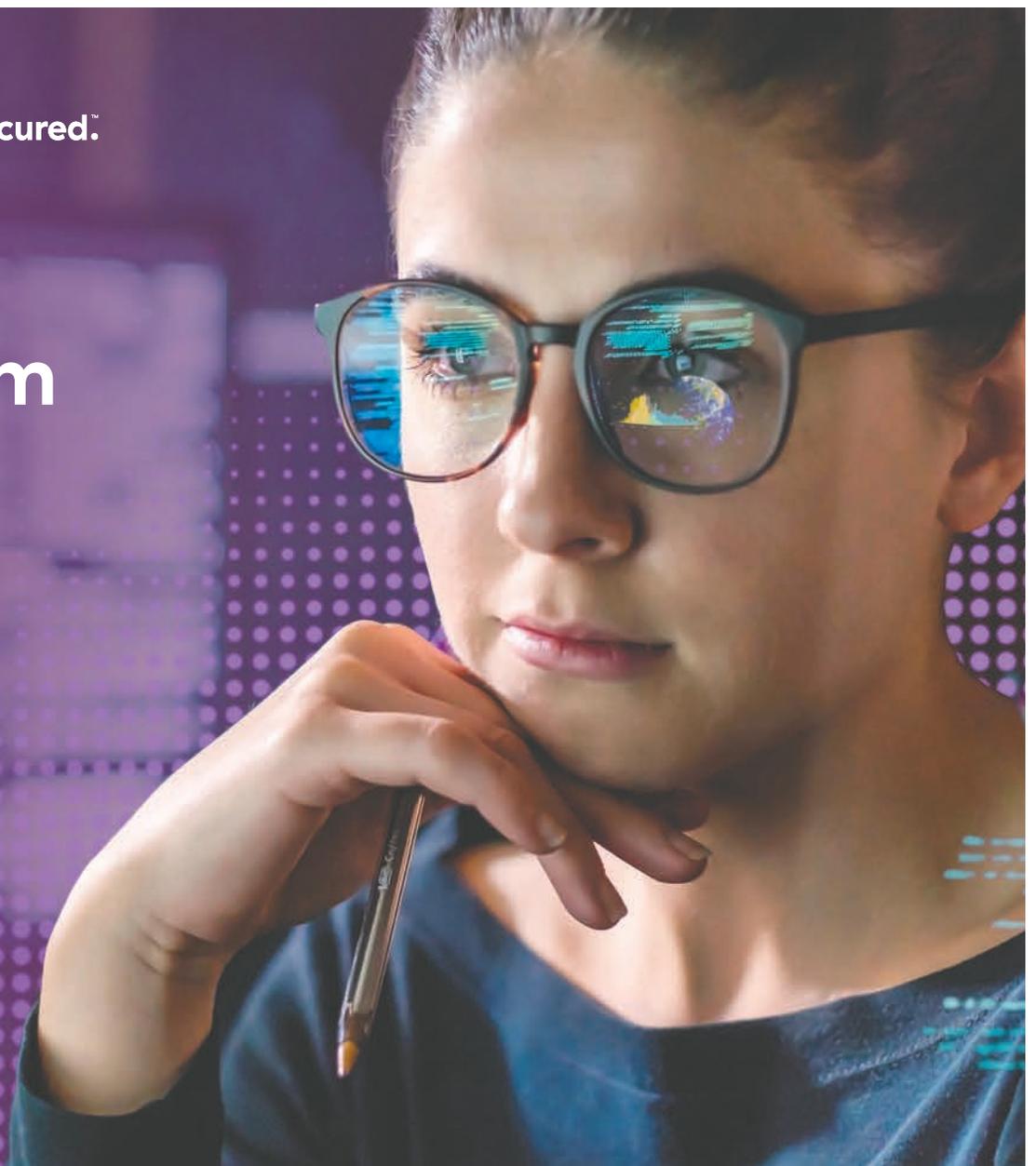
#### SUCCESS STORY

Our greatest accomplishment is not any one project, but a mindset. We talk about IT as an investment and enabler for our business, and when we do, we never use the word 'cost' or 'expense'. I think that helps not only our IT team but our business to realize the value and importance of the tools we deliver to help fuel our business growth. It also helps us focus on staying close to the business at every level and keeping our employees engaged so we can improve as a team and deliver even more value with every new IT initiative.

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## Congratulations, St. Louis CIO of the Year® Winners & Nominees



Today's pace of business is changing rapidly. Your people, processes, and technologies should adapt. Burwood Group meets you where you are on your path to change and helps you unlock your digital potential and achieve long-term growth.

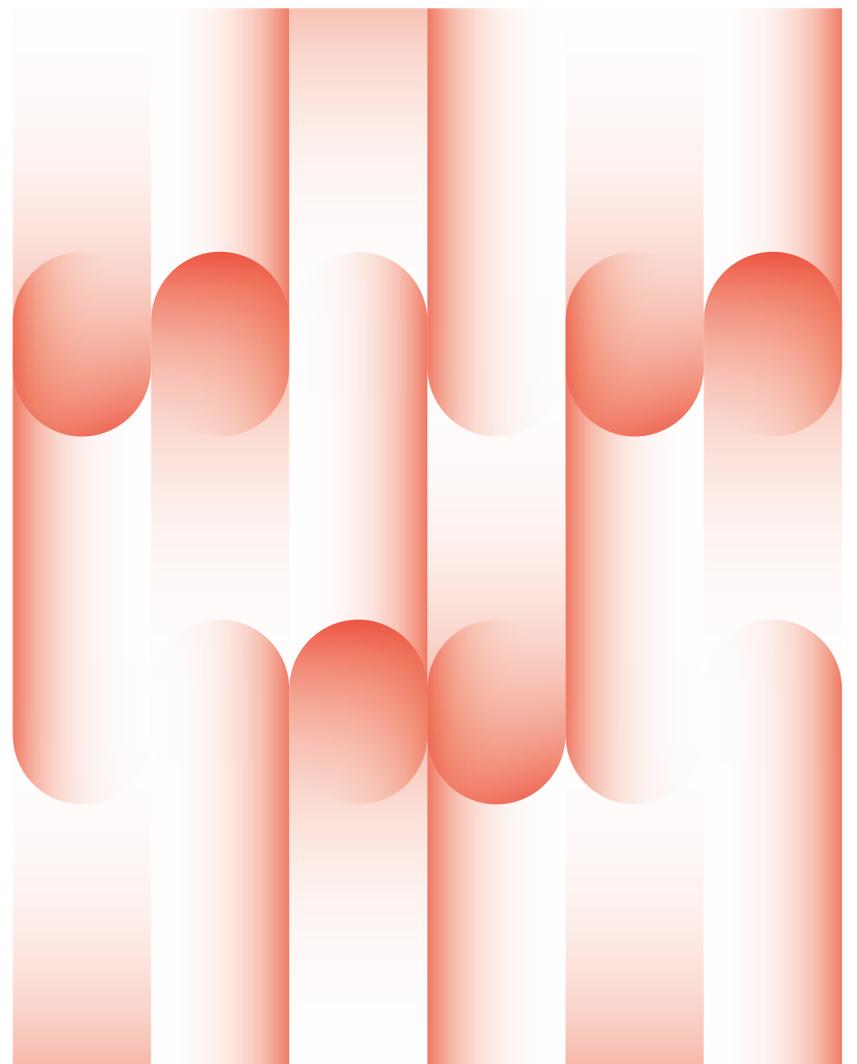
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Good luck in this year's Orbies.  **Technology Partners**® Proud underwriter and sponsor of the St. Louis InspireCIO chapter.

## 2022 CIO OF THE YEAR

## ENTERPRISE FINALISTS

OVER \$1 BILLION ANNUAL REVENUE



## Todd Finders

SVP & CIO  
Clayco, Inc.



Todd is responsible for all aspects of technology and systems across Clayco - traditional IT functions (systems, infrastructure, cybersecurity, and application delivery) as well as the Virtual Design and Construction team.

Prior to joining Clayco in March of 2020, Todd spent 2 years as CIO of Barry-Wehmiller, a private, global manufacturing company. Todd started his career with Emerson, and over a 26+ year timeframe, served in numerous roles. Before leaving Emerson to join Barry-Wehmiller, Todd was the Platform CIO for Emerson Commercial and Residential Solutions, a \$6B collection of businesses.

### SUCCESS STORY

The Clayco Technology team has made a substantial move away from being a reactive, order taking organization, to a proactive, innovative, strategic partner for the business. Now there is a seat at the table for Technology, not because we asked for one, but because the team has earned it. By enabling Clayco to thrive in the midst of the pandemic, quickly adapting to hybrid work environments, stabilizing the foundational infrastructure, and meeting our commitments, we changed the narrative. I'm extremely proud and humbled to be part of such a great team and great company.



## Rick Hall

CIO North America  
Royal Canin a Division of Mars Inc.



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Changing the narrative within Marketing, Sales, Operations, HR, Recruiting, Finance, Field Operations, C-Suite, and Ownership that focuses on Capability enablement and not systems to help more effectively build the right strategy that then enables operational success. Helping to build a focus on the role of Data within the organization to create a focus on Data as an asset.

### SUCCESS STORY

My success story is defined by the direct success of my teams. They have built effective ways to deliver through both discrete project deployment and agile product capability evolution.

The agile B2B Product Team has created a way to deliver on expected experience in an agile way. Recently recognized by the Web Marketing Association as the Outstanding B2B Website for 2022 within the US. Success is obtained when the organization views how the teams deliver, as a reference to effectiveness. I could not be more proud of what these teams have accomplished in driving focus on effective delivery.



## Mike Kraus

SVP & CIO  
Federal Reserve Bank of St. Louis

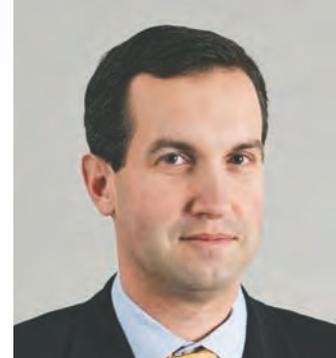


Mike leads the Bank's Information Technology Division, overseeing the organization's central technology function and software engineering services.

Prior to joining the St. Louis Fed, Mr. Kraus was a leader at a Fortune 100 managed healthcare organization. He also helped a leading healthcare provider's enterprise IT transformation. Mr. Kraus began his career in "Big 4" consulting, where he led and implemented numerous digital initiatives and large-scale IT efforts focusing on increasing value delivery. His prior experience spans commercial off-the-shelf products, custom-developed enterprise-scale applications, fourth generation platforms, cloud, and digital capabilities such as robotic process automation.

### SUCCESS STORY

We recently successfully integrated two large, independent IT organizations. Through the consolidation we've been able to take advantage of enhanced scale and identify synergies between previously disparate functions. We have tangible examples of bringing particular expertise (such as: enterprise architecture, cloud and information security) to areas of the organization previously lacking these types of capabilities. Additionally, we took the opportunity to take stock of the legacy organizations' respective cultures and spend the time to identify the characteristics from both that we wanted to take into the future.



## Lee Rashman

CIO  
TKC Holdings



Lee joined the predecessor company to TKC in 2006 as a financial analyst. In 2009 I took over leadership of the company's shared service, corporate IT function. In 2013 I was promoted to CIO, TKC's first CIO for the company. I have led TKC through multiple major technology transformations and restructurings as we consolidated disparate or nonexistent IT functions into a smoothly running whole. When TKC was created in 2016 from its two predecessor companies, I and my team led the consolidation and rationalization of the entire IT function across both internal and customer facing platforms. I continue to find my passion in the building and motivation of high performing teams that enjoy solving business problems while driving revenue and profit growth.

### SUCCESS STORY

My greatest accomplishment has been the building of a first class, high performing department and team that contributes to TKC Holdings success in every phase, form and function that our business demands. Whether we are launching new products, redesigning business processes, securing the enterprise or keeping our employees and customers productive, they are always contributing to TKC's success. They do all of this with a spirit of teamwork and mutual support that allows for them to succeed as a team and then share in that success. They are an honor to work with every day.

## 2022 CIO OF THE YEAR

## CORPORATE FINALISTS

UP TO \$1 BILLION ANNUAL REVENUE



## Mark Haubein

Senior IT Leader  
Rawlings Sporting Goods



Mark is responsible for overall IT strategic direction; evaluation, adoption, implementation, and maintenance of technology systems across the enterprise; and building out and building up IT staff to establish a culture of excellence and customer service.

In late 2021 Mark transitioned to the IT leadership role at Rawlings where he is continuing to strive to identify good people and put them in roles where they can be successful while driving technology improvements across the enterprise.

### SUCCESS STORY

"Started with a focus on people, both IT personnel and the relationships with our business partners. Ramped up IT team by @25% 1st 4 months of 2022, addressing chronic understaffing with an emphasis on leadership, succession planning, and technical skills. Put our team in position to support current needs and take on future opportunities. IT relationships with key business executives were strained. Identified critical frayed executive relationships, created open lines of communication through a series of one-on-one meetings, and set clear expectations. Now meet frequently to ensure we are on the same page and perceptions have improved."



## Pete Hinden

CTO, Payments Optimization  
Zelis



Pete has more than 25 years of experience in the healthcare, aerospace, and electronic payments industries.

Pete is currently the CTO of Payments Optimization at Zelis, a leading payments company in healthcare that provides an efficient platform for processing high volume healthcare claim communications and payments to connect payers, providers and patients.

### SUCCESS STORY

My greatest accomplishment has been leading the pioneering efforts of Zelis' Pay-Plus® mobile application, which puts healthcare communications in the palm of a member's hand. With this app, members can receive and view their explanation of benefits statement that outlines how much of the cost their insurer will cover. Members can simply take a picture of their bill from their phone and the technology confirms the accuracy and provides electronic payment options. This unique offering that my team and I developed is facilitating greater trust, clarity, and ease, creating a better experience for health plans and their members.



## Ryan Schlimpert

Sr. Vice President, CIO  
Drury Hotels, LLC



His career has evolved from a technologist to a leader of IT teams focused on developing solutions to meet business needs. With a successful track record on a diverse set of projects, technologies and methodologies, Ryan endeavors to enable teams to achieve great results through hard work, collaboration, continuous improvement, empowering individuals and having fun!

### SUCCESS STORY

Transitioning into my role seamlessly from a prior CIO who had been in the position for 25 years, which required walking a line between to ensure we kept continuity, retained long standing team members and culture, while also progressing to meet the evolving needs of the business. During transition, we took on a full ERP and HR suite conversion. During this implementation, we had to navigate the Covid pandemic, the most difficult time in our industry's history, but were able to successfully implement on time and on budget.



## Tushar Shelar

CIO  
Murphy Company



Murphy Company is a leading mechanical contractor delivering innovative solutions to the commercial, industrial, and institutional markets in St. Louis & Denver areas. Tushar joined Murphy in 2016 and was tasked to increase digital & technology footprint across various business process and to lay an operational model for solution delivery. Prior to his current role Tushar was with Allergan Plc for 13 years (now AbbVie Inc, formerly Actavis Plc, and Forest Pharmaceuticals Inc. prior to that) in various technology and leadership roles where he was part of the digital transformation team especially focused on Divestiture, Acquisitions & Mergers.

### SUCCESS STORY

At the time I started with Murphy, the IT department's role was mainly considered that of a support function. However, the department has now transformed from being a tactical support partner to being a more strategic business partner. The department has made a conscious effort to make the data 'work' for our business and focused on making our IT infrastructure lean and agile. Based on the progress, the IT department now has a seat at the table on critical business decisions and plays a vital role in executing those decisions: to me, this is the greatest achievement in my role.



## Perry Yee

Director of Information Technology (fmr)  
St. Louis Cardinals



As the Director of Information Technology for the St. Louis Cardinals, Perry Yee oversees the planning, support and development of the team's various information technology systems. The scope of Perry's responsibilities include oversight of the team's technology needs at Busch Stadium, as well as their new development within Ballpark Village, the team's Spring Training complex in Jupiter Florida, the Dominican Republic Baseball Academy and the team's minor league facility in Springfield.

### SUCCESS STORY

My greatest accomplishment would be the incorporation of cybersecurity awareness training into the St. Louis Cardinals work culture. We viewed human error as our biggest threat. Considering the Cardinals aren't a technology company, the significance of this accomplishment is that we were the first baseball club to have cybersecurity training incorporated into the HR onboarding process. Since 2016, all new employees have been given this training and current employees are given a refresher courses biennially. My cybersecurity policy formation presentation and awareness training primer was shared with other baseball teams as a template to develop similar programs for their organizations.

## 2022 CIO OF THE YEAR

## NONPROFIT/PUBLIC SECTOR FINALISTS

## NONPROFIT, HEALTHCARE, AND EDUCATION ORGANIZATIONS



### Kyle Collins

Vice President, CIO  
Saint Louis University



Kyle joined Saint Louis University in 2008 where he has served in various technical and leadership roles. Since stepping into the CIO role in March of 2020, the IT division has responded to stakeholder needs by quickly deploying crucial new collaboration technologies to support the University's rapid and successful transition to remote work, remote and hybrid learning, and telemedicine in response to the COVID pandemic; building a new in-sourced service desk which leverages cloud based call center and ITSM tools; modernizing critical IT infrastructure; and implementing a holistic information security program.

#### SUCCESS STORY

As CIO, I lead a dynamic team that cultivates a strong culture of engagement and connection to the University, its people, and mission. This has been painstaking and intentional work. We provide active and timely feedback, empower our team members, and show grace and compassion. We acknowledge that our team is stretched thin, so we prioritize, engage with our stakeholders, and focus on priorities consistent with the overall strategy of the University. Our stakeholders regularly express their appreciation for what we do. I am often stopped on campus by individuals sharing their positive experiences and interactions with my team.



### Eric Gorham

CIO  
Rejis



Mr. Gorham has served as CIO for REJIS since 1998. He joined REJIS in June of 1983 and has been a member of the REJIS team for more than 38 years. Mr. Gorham is responsible for the development, implementation and ongoing support of IT systems and solutions in critical government areas, such as law enforcement, courts, corrections, disaster recovery, Data Center operations, colocation, network services, security, help desk and citizen services. He participates on several committees that oversee the operations of REJIS, which help guide the future direction of the organization.

#### SUCCESS STORY

One of the most rewarding and beneficial accomplishments was the construction of a secure, hardened data center. My team led the design, construction and implementation for the project achieving significant construction and equipment savings. The facility provides 100% availability for Criminal Justice services and allows for colocation of regional government entities yielding millions in capital, operational, and staff savings. Cutover from old to new facility required a service outage over an extended weekend impacting mission-critical services for agencies from over 150 departments. Through extensive planning and testing, services were restored in 118 minutes. A remarkable accomplishment by a dedicated team!



### Matthew A. Seeds

Director of Information Systems  
St. Charles County, MO



Matthew leads all aspects of information technology, including technical services, business applications, operations, GIS, data analytics and cyber security. Matthew supports the County's improvements in technology to provide cost-saving measures to St. Charles County taxpayers.

As a leader of information technology for the County, Matthew redesigned the County's server and network infrastructure to improve reliability and increase network speeds. He developed a fully redundant disaster recovery site for County critical systems and wrote eRadicate; a public health application designed to track COVID cases and report metrics to the State of Missouri. In his short tenure with the County, he has saved taxpayers over \$5 million by improving infrastructure, developing internal applications, and renegotiating contracts.

#### SUCCESS STORY

My greatest accomplishment is redesigning the entire server and network infrastructure of the organization. When I started at St. Charles County, the infrastructure was not properly maintained and there wasn't a replacement schedule in place. Servers were failing, applications weren't working, and the employees of the County could not properly complete daily tasks due to outages. I quickly purchased all new equipment, created a fully redundant disaster recovery site, and upgraded the network. This decision continues to save the County over \$1,000,000 annually. It has also increased the network speed and drastically reduced the number of service outages.



### Lori Sturgill

CIO  
Saint Francis Healthcare System



Lori is responsible for largely directing Saint Francis's Information Technology strategy and operations.

In her role, Sturgill provides administrative management for Clinical and Non-Clinical Applications, Telecommunications, Cyber Security, Data Ecosystem, Enterprise Project Management, Infrastructure, Technical Operations, Business Transformation, Clinical Informatics, Governance, IT Business Operations, Health Information Management, PBX - Communications, Clinical Engineering, Dietary and Food and Nutrition Services.

#### SUCCESS STORY

My life's passion is making a difference in the lives of others. Healthcare's allowed me to achieve that aspiration-and more. At 14, I volunteered at Mercy hospital and developed ambition to become an executive. An opportunity to program an insurance claim system helped me discover a passion for technology and realization technology makes a difference in the lives of those we serve. Young and recognizing female leaders were a minority in the IT arena, I overcame adversities, developed rigor, and didn't let anything prevent me from becoming a CIO. Motivation and determination made my dream come true. CIO-Changer. Innovator. Optimizer.



### Jennifer Walton

Director of Technology Services  
Saint Louis Zoo



She oversees the planning, implementation and management of the Zoo's technology environment. This includes planning and execution of the Zoo's IT strategy, budget, management of the personnel, networks and security infrastructure, data governance, hardware and software deployments and assessment of IT risks.

Jennifer has always had a love for problem solving and learning. She knows the power of collaboration and works to accomplish the organization's goals by developing relationships within the organization and the community.

#### SUCCESS STORY

One of my greatest accomplishments has been creating a work environment where each member of my team feels heard and valued. As a leader, I've learned one of the best things I can do is to listen, support them and address any obstacles that hamper their ability to do their job. We have accomplished some amazing results over the years including transitioning 95% of our workforce to remote work during the 2020 global pandemic. They are a phenomenal group of individuals who choose to bring their energy, unique perspectives and passion to their respective roles at the Saint Louis Zoo.

## 2022 CIO OF THE YEAR



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