MICHIGAN ORBIE AWARDS

The annual Michigan ORBIE® Awards honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise, Large Corporate & Corporate categories will be announced December 4 at The Henry.

INSIDE



DARLENE TAYLOR 2025 MichiganCIO Chair



ANITA KLOPFENSTEIN Leadership Award Recipient



WHO'S WHO?
Meet the Advisory
Board & Members of
MichiganCIO
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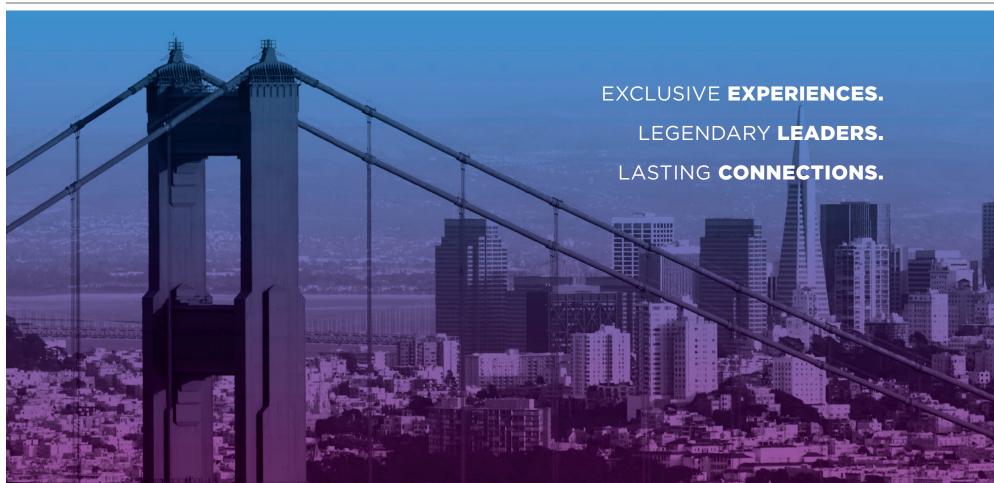


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North American Bancard		SEAN LEMON	Detroit Pistons	Dana Inc	SmithGroup
	MARK GUTHRIE	UFP Industries			
MARK BUIKEMA	AM General LLC		PAT RINALDO	DEE SLATER	NOHA WHITE
BISSELL Homecare, Inc.		DWIGHT LEVENS	Ally Financial, Inc.	Wolverine Worldwide	Detroit Diesel, a Daim Truck North America
		Oakland Schools			Company
	DENNIS HODGES				
JOHN CARNEY PVS Chemicals	Inteva Products	MATT LOGAR	MIKE ROGERS Nexteer Automotive	JEFFREY SMALL Great Lakes Water	ERIK WILLE Cabinetworks Group
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2025 MichiganClO Chair >> Darlene Taylor

Great CIOs Understand How Connections Drive Transformation



onnections with others facing similar challenges transform ideas into impact, plans into progress, and vision into reality.

MichiganCIO brings together preeminent Chief Information Officers from Michigan's largest organizations to strengthen leadership effectiveness, drive innovation, and create business value. Member-

DARLENE TAYLOR

led, non-commercial programs foster meaningful professional relationships, enabling collaboration on shared challenges to gain leadership advantage.

Whether you're leading a large corporation or a nonprofit, there's no textbook for how to be great in a role that changes as rapidly as technology. That's why relationships create superpowers, driving personal and organizational transformation.

The Inspire Leadership Network connects CIOs with over 1,700 lifelong learners across more than 40 chapters. From public and private companies to government, education, healthcare, and nonprofits, we exist to help members navigate and thrive in a uniquely challenging executive role.

The leadership principles that have served CIOs for over 25 years are now available to communities serving CISOs as the Inspire Leadership Network expands in 2025.

The ORBIE® Awards recognizes the great leadership of CIOs in Michigan. On behalf of MichiganCIO, I congratulate the nominees and finalists for their remarkable achievements. A special thank you to the sponsors and underwriters for their foresight in making the Michigan ORBIE® Awards possible.

With the right connections and relationships, transformation is not only possible—it's happening today, as evidenced by the finalists you will meet throughout this special section.

Sincerely,

Darlene Taylor Michigan CIO Member





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Leadership Award Recipient >> Anita Klopfenstein



ANITA KLOPFENSTEIN

Anita Klopfenstein is the Global Chief Information and Digital Officer for Little Caesars and Ilitch Owned Companies. She oversees the strategic direction, development, deployment, and maintenance of technology across all ten Ilitch Holdings companies, including Little Caesars, the Detroit Red Wings, the Detroit Tigers, Little Caesars Arena, and Champion Foods.

Prior to joining Little Caesars, Klopfenstein served as vice president of eCommerce and consumer systems at Panera Bread, where she led consumer systems product development and the integration of commerce and marketing platforms. With more than 35 years of experience building highperforming IT organizations in competitive markets, she is recognized for her leadership in software development, enterprise operations, and digital transformation. She holds a B.S. in computer science and radio/TV/film from Indiana State University and an M.B.A. from Liberty University.

Klopfenstein has earned several industry honors, including Top Innovator at the Women in Foodservice Technology Awards (2017), Michigan Global CIO of the Year from InspireCIO (2021), CIO of the Year in the Enterprise category (2022), the HMG Strategy CIO of the Year in the Large Cap division (2023), and the CIO 100 Award, recognizing CIOs who drive digital business growth through technology innovation.

Klopfenstein is active in community and industry organizations. She serves as vice president on the board of the Michigan Council of Women in Technology, supporting initiatives that grow Michigan's community of women in tech through mentoring, leadership development, scholarships, and youth programs. She also sits on the advisory boards for Tech United, which expands STEM opportunities for students, and Wayne State University's Technology, Information Systems and Analytics program.

Outside of work, Klopfenstein and her husband, Lynn, live with their 12 children. For more than 30 years, they have provided foster care and have been recognized multiple times as foster parents of the year in Illinois. She plays the clarinet, practices martial arts, and has completed more than 30 marathons.

Leading through service

Anita Klopfenstein, CIO Little Caesars Enterprises and Ilitch Owned Companies

of experience in the tech industry, Anita Klopfenstein is a seasoned leader known for building high-performance teams. Having led tech for major consumer brands, she excels at strategic planning and hands-on problem solving.

As the 2025 ORBIE Leadership Award winner, Klopfenstein recently reflected on her career journey and shared her insights on leading tech teams to ensure business growth.

Q: How did you get interested in technology?

Klopfenstein: I went to Indiana State University and majored in radio & TV. I was also a news producer at WTHI- improvement. TV. It was about the same time that the Apple II came out. We had one at the TV station and I got really interested in technology. I started taking classes in computer science and ended up with a double major. Ever since, I feel like l use both degrees. I think my success comes from my ability to communicate and explain technical concepts to business people and business concepts to IT people.

Q: What would you say the highlight of your career has been so far?

Klopfenstein: At Little Caesars, we completely rebuil our restaurant platform from the ground up. It operates in the cloud with an offline backup system so if the internet goes down the restaurants can still operate. It was a very difficult project. Our team had to learn what the stores needed to improve the customer experience while also building an online order taking platform. COVID hit mid-project. We were all remote, forcing us to figure out how to navigate those waters. But we launched the system and it's been very successful. We're rolling it out internationally. It's a testament to what brilliant IT folks can do working together.

Q: How big is your team?

Klopfenstein: We have over 500 IT professionals. We support Little Caesars and all of the Ilitch Companies, which

include the Detroit Tigers, the Detroit Red Wings, Olympia Development, and other companies along with venues such as Little Caesars Arena.

Q: What's the biggest technology challenge that companies face today?

Klopfenstein: Understanding where AI fits. A CIO must set realistic expectations around what AI can and can't do, and identify how it can add value. As tech professionals, we must have a strong understanding of the business and how it operates. I ask my team to work in the restaurants to learn the business firsthand. That way, they can actually offer up solutions that drive

"I think my **success** comes from my ability to communicate and explain technical concepts to business people and business concepts to IT people."

Q: How are you using AI at your company?

Klopfenstein: Our highvolume business generates a lot of data. We're looking at how to quickly turn that data into insights for our restaurants. For example, AI may be able to answer basic help desk questions so our call center representatives can focus on detailed problems and troubleshooting. Like most companies, we've formed a cross-functional task force to explore how AI can help us move forward.

Q: What risks are involved with AI?

Klopfenstein: Any software tool has risks. AI can make mistakes and have hallucinations. As we say: Trust, but verify the information. AI also introduces more risk from a cybersecurity perspective, so we need guardrails around it.

Q: What is your leadership style?

Klopfenstein: I'm a servant leader. I work for my team. As CIO, it's my job to ensure that they have the tools and training they need to succeed and grow their careers and their knowledge.

Q: How has the role of the CIO changed?

Klopfenstein: The CIO was originally thought of as an operational expense. We had to keep servers up and running. But as technology has become more critical to organizations, we're now considered a valued partner, driving business efficiency and innovation.

Q: What would you advise CIOs or aspiring CIOs?

Klopfenstein: It's really important to learn the different aspects of the business. I also have an MBA which has allowed me to understand financial and operational goals. When I'm at the table, I can speak logically on the information being presented and add value. CIOs can help find solutions and move the business forward.

Q: What does the ORBIE **Leadership Award mean to**

Klopfenstein: I'm very thankful and appreciative to receive the award. The award is voted on by our peers. It's meaningful that my peers in Michigan have acknowledged my leadership style. Ultimately, the award is a testament to my team and the great work they do. I continue to be impressed by what they build and deliver to our company, our colleagues, and our guests every day.

Super Global Finalists >> Over \$15 billion annual revenue & multi-national operations



BENNETT Corporation

Scott Bennett, Chief Information Officer for

Lear Corporation, is responsible for the company's global IT strategy, Information Security, and IT assets. In this role, he manages all aspects of the company's global IT, including technology and business transformations, global applications, global infrastructure, information security, artificial intelligence, and advanced automation technologies. As CIO, Scott is responsible for enabling IT assets and solutions across Lear's 300 manufacturing plants in 40 countries

LEAR.

Success Story: Scott and his team drive global transformation through a proven, unmatched ability to scale IT investmentspowering enterprise-wide innovation with relentless speed, precision and agility. Over 650 major shop floor projects and rollouts executed annually; more than 45 ERP installations or major uparades completed each year; global deployment of Palantir's Foundry platform, enabling Business Intelligence and Artificial Intelligence capabilities across the enterprise, with over 13,000 active users and over 190 active projects.



PANKAJ JAIN International Operations **GM** Financial

ternational Operations

at GM Financial, where he leads global technology strategy to enable growth in international markets. Previously, at Charles Schwab, JPMorgan Chase, Nationwide Insurance, and Silicon Valley Bank, he delivered scalable platforms, modernized legacy systems, built high-performing teams, and advanced enterprise agility. Guided by principles of balance and impact. Pankai treasures family time. enjoys reading, cooking, and the outdoors, and is active in community service.

gm FINANCIAL

Success Story: Pankaj has built and led global technology organizations across banking and financial services, including JPMorgan Chase, Charles Schwab, Silicon Valley Bank, and GM Financial. He shaped new divisions from the ground up and scaled teams across the United States, Europe, Asia, and Latin America. A lifelong learner with advanced academic and professional credentials, he is a role model for continuous growth. A sought-after mentor, he fosters communities of excellence and contributes at industry events. He is most proud of the early career talent pipelines he established, a legacy that is producing the technology leaders of tomorrow.



NEWSOME VP & CIO Cummins Inc.

As CIO of Cummins, nc., Earl Newsome has evitalized IT strategy,

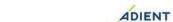
driving agility, resiliency, and business value. His leadership delivered major savinas. boosted customer satisfaction, and enabled digital transformation across industries. At Linde, he pioneered smart cabinet innovation; at TE Connectivity, he improved energy efficiency. His career spans Estée Lauder and Owens-Illinois, with a foundation from West Point and U.S. Army service. A recognized thought leader, Earl inspires excellence and impact in IT.



OLIVIER SVP & CIO

Ryan M. Olivier, Sr Vice President & CIO at

Adient, has over 25 years of experience in leadership roles across Purchasing, Supply Chain Management, and IT. He has a passion for leveraging technology to achieve business outcomes. Previously, he was CIO at American Axle & Manufacturing and Meritor Inc. Ryan holds a BS in Logistics, Materials, and Supply Chain Management from Mich igan State University and an MBA in Finance from Oakland University.



Success Story: Earl has led the transformation of IT at Cummins into a strategic business enabler focused on agility, digitization and service excellence. By shifting from a tech-centered to a business-driven approach, they've boosted customer satisfaction, enhanced cyber safety and improved operational resilience. Initiatives like Learnina Mat and Agile delivery have elevated performance and engagement. His leadership is rooted in innovation, inclusion and purpose—driving meaningful change at scale.

Success Story: As a strategic partner to the business, Adient IT delivers technology solutions that are secure, scalable and cost-efficient—driving innovation and supporting arowth across the automotive market. This commitment was evident in the recent infrastructure services transformation initiative which re-envisioned how Adient managed its infrastructure functions of Service Management, Network Services, Delivery/Hosting, and Enterprise platforms/endpoints. The result was a more efficient model, delivering significant cost savings, improved automation, enhanced user experience, and increased scalability/innovation capabilities. Setting the foundation upon which Adient IT will continue to deliver its services to meet the ever-changing demands of the automotive



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Congratulations to the 2025 Michigan CIO of the Year Award Winners and Nominees



Global Finalists > Over \$1.5 billion annual revenue & multi-national operations



JOHNSON VP & CIO Clarience Technologies

As VP and CIO, Kevin

leads the Global Corporate IT function for Clarience Technologies, overseeing all aspects of Information Technology. With 35 years of IT experience in various industries, Kevin is a dedicated leader & mentor. He holds a bachelor's in management information systems & an MBA in finance and entrepreneurial management, both with Beta Gamma Sigma honors from Wayne

Clarience) State University.

Success Story: Clarience Technologies is a global leader of visibility, safety and digital technologies for transportation. Since 2020, Kevin has led having built a high-performing team, strengthened cybersecurity and launched a unified analytics platform that delivers daily insights across dozens of companies. He partnered with leadership to drive commercial excellence through custom tools & analytics, fueling measurable revenue arowth. By modernizina infrastructure & enabling data-driven decisions, IT now enables efficiency, fuels growth, and creates lasting value.

LOGAR

VP & CIO PHINIA President

→ PHINIA

and Chief Information Officer for PHINIA (NYSE: PHIN), leading a team of 170 employees across eleven countries. Since joining in July 2023, he successfully led the separation from BorgWarner and continues to transform PHINIA's IT organization. Previously, he was CIO at Gentherm and began his career at GE. Logar holds a business degree from Indiana University and an MBA from the University of Chicago Booth School

Success Story: Matt was hired to be PHINIA's first Chief Information Officer, directly prior to PHINIA's public company spin in July of 2023. With a team consisting of new hires, and others with change fatigue from prior M&A transactions, along with his new leadership team, they built a highly effective operating model and a global team with an agile, strong can-do culture. They exceeded expectations completing their separation ahead of schedule, with zero business disruption and established credibility and trust throughout the PHINIA organization as a strong business partner.





RAJ SINGH Global CIO Visteon

Raj Singh is CIO of Visteon, leading alobal IT

strategy, operations, & digital transformation. With 28+ years of experience at Fortune companies, he drives innovation through ERP transformation, infrastructure modernization, & advanced analytics. Raj champions trust, accountability, and continuous improvement. His strategic vision & disciplined execution have positioned IT as a business enabler, delivering measurable value & aligning technology with long-term growth & competitive advantage. Visteon

Success Story: At Visteon, Raj led IT transformation from foundational stabilization to strategic execution. Key achievements include the SAP launch at Palmela, global data center migration, analytics modernization, cybersecurity advancements & GenAl adoption—improving uptime, reducing costs and enhancing resilience. Generative AI pilots streamlined operations & boosted productivity. Raj also launched an Al upskilling initiative for all IT employees. His leadership philosophy clarity, accountability and empowerment—fostered a high-performing culture. By aligning IT with business strategy, he delivered measurable value and positioned technology as a strategic enabler of growth.



SIUDARA SVP & Global CIO Dana Inc

Andrea is SVP & CIO

at Dana Inc, a Fortune 300 manufacturer of drivetrain & e-propulsion systems for light vehicle, commercial vehicle, & off-highway markets. Andrea leads Dana's digital strategy as well all aspects of IT. She is a permanent management representative to the Board of Directors to provide Technology & Audit committee updates on digital and cybersecurity. Andrea also serves on the Board of Directors for Bocar Group.

Success Story: Andrea's IT team played a crucial role in deploying a new strategic foundation for net new green technology business. The systems implemented enabled seamless connectivity & efficient management of various machinery and new highly connected plant floor & engineering devices in record time. Highlights: Modernized & secure network & wireless network for automated vehicles; advanced & centralized system for monitoring & managing machinery & warehouse operations; tools for tracking performance & generating reports Integration with other systems for smooth operations and data sharing Cloud-based Data-lake connectivity



NOHA WHITE CIO Detroit Deisel, a Daimler Truck North America Company

With over 35 years of IT leadership. Noha has driven complex global initiatives—from system development and enterprise migrations to corporate transformations. A strategic team leader. Noha has supported every business function and held pivotal IT roles. Backed by multiple degrees and advanced technical training. Noha is also a passionate advocate for diversity, mentoring women to elevate female leadership in technology.

Success Story: Noha's team successfully consolidated their diverse product portfolio into a single, integrated supply chain & logistics framework within a unified SAP environment. This transition enabled real-time visibility, reduced operational redundancies and drove significant cost efficiencies. They also migrated critical engineering systems to a modern client-server architecture, ensuring zero business disruption. They managed complex carveout initiatives due to their separation from Mercedes, maintaining business continuity throughout. Lastly, they launched a startup with joint venture partners, excelling in strategic alliances and fostering innovation.

Large Enterprise Finalists >> Over \$3 billion annual revenue



University

CZARNECKI Michigan State

Rich Czarnecki serves as Chief Information

Officer at Michigan State University, where he leads strategic direction and execution of enterprise-wide IT services. A member of the Big Ten Academic Alliance and board member for Merit Network, Rich brings over 14 years of progressive leadership in higher education. He began his career developing award-winning K-12 edtech solutions. Rich holds a B.S. in Computer Science from MSU and executive credentials from EDUCAUSE and MOR Associates.

Success Story: As CIO of Michigan State University, Rich led the design and implementation of MSU's Federated IT transformation program to improve delivery of services across research, teaching, and administration. By working with campus leaders, Rich implemented dedicated unit-level support paired with enterprise services and governance. This model has modernized infrastructure, enabled solution co-creation, reduced duplication, and improved cybersecurity. The federated IT model empowers colleges and units while strengthening alignment to enterprise strategy, enabling impactful innovation and institutional risk management. This collaborative approach positioned IT as a strategic partner, driving measurable efficiencies and MSU's mission of advancing knowledge and transforming lives.



SEAN LEMON

From intern to CIO Sean's 20-year journey at UFP Industries

reflects a commitment to growth, innovation and leadership. Starting in 2005 as an intern, he embraced opportunities that shaped my expertise in technology and business strategy. Today, as Chief Information Officer, he leads enterprise-wide digital transformation, cybersecurity and technological excellence across 220+ facilities. His passion is building high-performing teams that align technology with business outcomes, empowering people to achieve more in a rapidly evolving landscape.

Success Story: Sean's story is one about the power of people. In a world where talk of Al reigns supreme, he has built a team who sees emerging tech and if primed and ready to fit those tools into a human-powered world. They don't talk about replacement—they talk about how new tools help turn difficult jobs into stable, high-quality long-term employment. He has succeeded because character came first and technical expertise second. He has prioritized leadership and building leaders over simple reward resumes and tenure. Their results are different because we think differently



BRUCE MITCHELL EVP & CIO Comerica Bank

Bruce Mitchell is a transformational Chief Information Officer leading Comerica

through deep platform transformation and delivering innovative digital and data driven customer experiences. Mitchell also leads strategic initiatives across enterprise technology to simplify processes, optimize cost structures, modernize program delivery, and build a world class technology team. He joined Comerica in November 2020 as the enterprise Chief Information Officer. Prior to Comerica Bank, he held technology leadership roles in Canada, UK, China, and India

Success Story: Comerica's Technology team has helped build Comerica's future by engineering next generation foundational capabilities to modernize our customer and colleague experiences. Leveraging the power of automation, they have accelerated customer outcomes while reducing risk and improving cost efficiencies. Their refreshed digital and data capabilities drove new, innovative payment and treasury management solutions. Migrating their workloads to the cloud, they unlocked opportunities to innovate and execute with greater speed, agility and resilience.



ERIK WILLE Cabinetworks Group

Erik Wille is the SVP and CTO for Cabinetworks Group. He is a people

driven leader passionate about transforming IT operations into a trusted partner that empowers organizations to dream boldly. build seamlessly, and delight consistently. Prior to Cabinetworks, Erik was the global CISO for American Axle and Head of Informa tion Security for Penske Automotive Group. He holds a bachelor's and master's degree from Walsh College and an Executive MBA from the University of Michigan.

Success Story: The greatest success has been transforming IT from a technology-focused group into a customer-centric partner. By prioritizing business problems over tools, they've built stronger partnerships with functional leaders, unlocking new capabilities and driving enterprise growth. This shift has positioned IT as a trusted advisor delivering solutions that are simple, seamless and accessible helping build life into Cabinetworks Group through technology that empowers lasting change.





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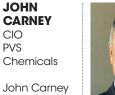


CARNEY CIO PVS Chemicals

is a senior IT

executive based in Michigan with extensive experience leading technology teams in manufacturing, automotive, and software industries As Chief Information Officer at PVS Chemicals, John specializes in ERP implementations, cybersecurity, and IT strategy, driving innovation and operational efficiency. He holds a Master's in Business Information Technology from Walsh College and a Bachelor's in Mathematics/Computer Science from Lawrence Technological University

Success Story: Working with their executive leadership. John developed an Enterprise Application Plan in 2022 to update and modernize our application portfolio. Since that time, they've executed on the following: Migrated the entire organization to Office 365, multiple ERP implementations (2 completed, 2 in process, more to follow), implemented a full cyber security program, implemented an HCM system, implemented an Financial Consolidation application. His IT organization has also supported multiple M&A activities that have helped more than double our company's revenue.







Leadership Club.

CIO

POLANKI Wacker

Raj Polanki is has served as CIO for the Great a technology leader with 25+ years Lakes Water Authority since 2016, of experience. He serves as Americas CIO and Global AI & Digital providing IT leadership, innovation and cybersecurity. With 30 years' ex-Strategy Leader at Wacker, overseeperience, including roles at Wayne ing IT strategy across the U.S., Brazil, and Mexico. Known for transform-County and alobal firms, he excels ing IT into a strategic enabler, Raj in leveraging technology to improve utility operations. A graduate champions GenAl adoption and digital innovation. He holds an MBA from George Washington University from Michigan Ross, is an MIT Sloan and Baker College, he serves on alumnus, and mentors future tech nonprofit tech boards and was honored as MI-GMIS IT Professional leaders through the AI & Digital of the Year and a Government

WACKER

Success Story: Under Raj's leadership, IT transformed from a support function into a strategic business enabler. They empowered employees through digital literacy programs, modernized core systems and supported seamless M&A integrations. Their early GenAl adoption delivered measurable productivity gains, while the Site Care initiative strengthened trust with business stakeholders. Despite no increase in headcount, they doubled efficiency and scaled innovation. They also enabled sales teams with personalized data intelligence, freeing time for customer engagement. Today, their IT teams are business-savvy partners focused on value—and they're now exploring Agentic AI to





Technology Innova-

years as CIO for Great Lakes Water

Authority (GLWA), Jeffrey has led

a collaborative transformation of

proactive, trusted business partner.

This shift was achieved through a

strong focus on teamwork, strate-

gic planning and alignment with

the IT Group, evolving it from a

Success Story: During his nine

tion Award winner.

oraanizational aoals



high school, Art fell into IT to put himself through college. Working in emergency services doing tech support and learning the ropes. Moving into the role of IT Manager for Detroit's Public Safety team, he worked his way over years to gain respect of his peers and superiors. Quickly he took over a Director role and started to oversee Cyber Security. Then after the pandemic led to become CIO and CISO.



THOMPSON

City of Detroit

Starting in shortly afte

Success Story: It had been two weeks in the role of Public Safety, Mobile IT Manager in 2016 when Art's team received a new priority project from Mayor Mike Duggan. reactive, "firefighting" function into a The City Council had just approved over \$5M for a pilot program to equip police with body cameras. Art and his team led the successful deployment of 1.500 body cameras, that ultimately led to additional grant funding and a sustained program that continues today. In 2021, Mayor Duggan appointed Art Thompson as the City's next CIO and CISO, making him the youngest CIO and first CISO in Detroit's history.

Large Corporate Finalists >> Over \$350 million annual revenue



drive the next wave of measurable



Oakland University

Technology executive with 25+ years specializing in strategic IT planning, digital

transformation, leveraging emerging technologies to drive performance and operational excellence. As the Chief Information Officer at Oakland University, she delivers secure and innovative solutions that support student success and operational efficiency. Previously, she served as CIO at Ferris State University and held senior IT roles at Wayne State University. She holds an MS in Computer Science.and an MBA.



Success Story: Oakland University faced significant challenges with siloed data across disparate systems, limitina access and hindering effective per monitorina. Bhavani led the development of a comprehensive data strategy and the creation of a centralized data repository. consolidating data from various sources. They implemented analytical platforms with self-service capabilities, enabling departments to independently build and monitor their KPIs. This initiative fostered data-driven decision-making, enhanced collaboration and improved operational efficiency. By empowering business units with real-time insights, the university strengthened its ability to track progress, optimize resources and achieve strategic goals.



AARON NILSSON CIO Jet's Pizza

Aaron Nilsson is the CIO of Jets Pizza. Since 2019 he has used his skill set to

build Jet's Pizza's digital experiences for customers and in-store operations. Under his leadership Jets saw more than a 581% increase in digital sales in his first 6 years. He launched some of the most innovative digital products in the category. Nilsson was previously associated with brands such as Carhartt, Domino's, and General Motors.



Success Story: In 6 years, the team went 5x on digital sales. They leveriaged Artificial Intelligence tools to allow texting of pizza orders and redesigning customer experiences. They helped customers understand our products on a deeper level with incredible HD video that lets you virtually feel the cheese pull and sense the steam rising off the fresh baked crust. They saved countless stores from having to close when the labor shortage was at its worst by implementing phone based AI tools that took kept their valuable employees on the pizza make line instead of answering phones, which now, never had a busy signal.



DR. CHRIS SCOTT, PH.D. CIO Great Expressions Dental

Chris Scott, Ph.D. is a 30+ year IT veteran and 4x CIO/CISO. He has worked in multiple Fortune 100 companies, as well as many small and mid-sized PE owned companies. Chris uses a combination of experience and education to effectively lead his teams. His passion of IT and IT Security always shine through and allows him to be a great Sr Executive leader with business stability, security, and scalability at the core.

Great Expressions

Success Story: Chris drove complete enterprise network infrastructure standardization across all 230 offices, including standard Fortinet Firewalls, Switches, Wireless Access Points and network extenders. In addition. he outfitted all offices with dual circuits to ensure business continuity regardless of single ISP outage. Chris and his team deployed Square payment terminals to all offices, integrated it with their Practice Management System and delighted all patients who want to pay with modern methods like ApplePay, GooglePay, Tap n go, chip dip, etc. Chris drove the integration of multiple new vendors which functionality will drive revenue up by more than \$10M per year.



JOSEPH SIMPSON Edward Rose & Sons

Joe Simpson is Chief Information Officer at Edward Rose & Sons, where he has led enter

prise technology transformation for more than a decade. With over 30 years of IT leadership experience, including senior roles at Quicken Loans, he has overseen large-scale ERP, HR, and cloud migrations, identity automation, and Al innovations. A former U.S. Marine, Joe is recognized for building high-performing, long-tenured teams and aligning technology strategy with business growth, resilience, and operational excellence.



Success Story: Joe led the transformation of a century-old company from paper-based processes to a fully digital, cloud-first enterprise. Over the past decade, he arew the IT team from 3 to over 40 professionals and unified operations across 18 states through a modern ERP platform. They also pioneered AI innovation: Rosie, their virtual leasing agent, generated more than 23,000 leases, while AskSheldon, their internal AI bot, helped address thousands of support calls. By combining resilience, efficiency and innovation, they created a scalable technology blueprint that fuels sustained growth and enhances both customer and employee experiences.

2025 WHO'S WHO OF MICHIGANCIO

MICHIGANCIO

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Darlene Taylor MichiganCIO Member



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Corporate Finalists >> Up to \$350 million annual revenue



GARZIA CIO Galco Industrial

Throughout his 30-year career, Joe has been a strategic IT leader focused on building and transforming technology organizations to drive business value. He has translated business goals into a clear technical vision, led successful digital transformations and integrated numerous mergers and acquisitions. His expertise in optimizing IT budgets, improving operational efficiency and developing teams has enabled him to positively impact company

Success Story: As Galco's first CIO, Joe a strategic overhaul and successful migration of all legacy systems to modern, cloud-based solutions. This enabled the company to grow revenue organically and through the acquisition of four companies. Joe built a high-performina IT team, optimized contracts for over \$1 million in savinas and engineered a robust cybersecurity framework to combat mod-



HULLEZA Easterseals

MORC Clarissa Hulleza is an

innovative CIO, based in Auburn Hills, MI. She is a visionary leader in digital transformation and champions inclusive technology strategies, fosters high-performing teams, and drives enterprise-wide impact through collaboration and forward-thinking solutions. Clarissa earned her B.A. from Oakland University and has worked with Easterseals MORC for 25 years, leading the way to 100% equity, inclusion, and access for people with disabilities, families, and easterseals MORC communities

Success Story: Through strategic collaboration with leaders and key stakeholders, Clarissa had the privilege of modernizing Easterseals MORC's operations by enhancing EHRs and miaratina to cloud services. Together, they transformed behavioral healthcare by being the first in Michigan to integrate Eleos Al into clinical documentation. They ensured uninterrupted services during the COVID-19 pandemic through telehealth, launched Salesforce to deepen community engagement and fortified enterprise security across platforms. These achievements reflect Easterseals MORC's commitment to innovation, resilience and excellence in service that Claris-

sa is honored to be a part of.





ble, and future-ready.

LEVENS CTO & CIO Oakland Schools Dwiaht

Levens serves as Chief Technology & Information Officer for Oakland Schools, leading a 175-member team that supports 28 districts and more than 175,000 students across Oakland County, Michigan. His team founded the Oakland Schools Al Collective, which advances the adoption of ethical Al in education. A CoSN Volunteer Hall of Fame inductee, Dwight is nationally recognized for service, innovation, and building technology systems that are secure, equita-

Success Story: Dwight is proud to lead a 175-member Technology Services team that supports 28 districts and 175,000+ students across Oakland County. Together, they've strengthened resilience through countywide cybersecurity services, including a managed SIEM provided at no cost to local districts. They also launched the Oakland Schools Al Collective, uniting educators to shape how AI is used ethically to support learning while keeping people at the center of innovation. From scalable networks to equitable device access. their work reflects a deep commitment to service, equity and long-term

impact—making technology not just

secure and reliable, but truly transfor-

mative for every learner.





RAPIER Detroit Pistons Paul Rapier is

Technology for the Detroit Pistons, where he oversees all aspects of technology strategy, cybersecurity, and innovation. He has led transformative initiatives including the move to Little Caesars Arena, the launch of the Pistons Performance Center, and the adoption of Al-driven tools across the organization. A mentor and team builder, Paul has developed award-winning IT talent while driving modernization, resilience, and growth both on and off the court.

Success Story: Under Paul's leadership, the Detroit Pistons IT team has transformed technology into a strategic driver of success. He guided the seamless move from the Palace of Auburn Hills to Little Caesars Arena and spearheaded the launch of the Pistons Performance Center, building state-ofthe-art infrastructure with near-zero downtime. By modernizing cybersecurity, migrating services to the cloud and rolling out Al-driven tools, IT has increased efficiency, reduced costs and safeguarded operations. Paul has mentored a passionate team—two earning "Employees of the Year"—showing that investing

in people delivers lasting organiza-



JOSH SERBA CIO AHC

Hospitality Josh Serba VP of Information Technology and CIO at AHC Hospitality. He leads a skilled team of IT professionals that provide technical services for managed hotels and restaurants. With over 25 years of experience in IT, he advises on all technology initiatives and decisions to ensure reliability

AHC HOSPITALITY

Success Story: Josh is proud of the culture that he has built within our IT department. His management team has been with him almost as long as I've been with AHC, and the culture of hard work, teamwork, respect for each other and doing things the right way every time is something that everyone on his team subscribes to. It's a true family, and one he can say he's very proud to be lead

and performance in the systems

implemented and managed by

him and his team



Integreon, a global leader in Al-en abled legal, compliance, creative, and business solutions. He partners with business units to drive double-digit growth, global expansion, and award-winning AI innovation. With prior CTO roles at Comerica Bank, Emergent Holdings, and DXC/HP, he has deep expertise in AI/ML, cloud, cybersecurity and digital transformation. John serves on the APACC Board and IBM Financial Services Cloud Council and is a Harvard Business School alumnus. integreon

JOHN

WEI

EVP &

CTO

Integreon

John Wei is

Success Story: Partnering with IT and business units, John's team transformed Integreon's technology into a driver of client value. Their award-winning AI solutions delivered faster, more efficient services, with 1,700+ Al agent instances deployed by August 2025 and rapidly scaling. Clients achieved 99.99% uptime, zero breaches and certified ISO 27001 and SOC 2 Type II security. These innovations fueled double-digit revenue growth, 100% client retention, and one of the industry's highest NPS scores. Supported by global delivery hubs and a strong AI talent bench, they ensured scale, resilience and sustained client success.



CONGRATULATIONS! JEFF SMALL

The Great Lakes Water Authority (GLWA) congratulates our Chief Information Officer Jeff Small on his nomination for the 2025 Michigan CIO Orbie Awards.

Jeff is a consummate leader, who during his nine years as CIO for GLWA has dramatically shifted our IT Group from reactive "firefighting" to being a proactive, trusted business partner.

As CIO, Jeff has built a top-notch, capable team and instituted a robust cybersecurity program, as well as a cloud-first, mobile enabled strategy founded on a resilient infrastructure. And recognizing the importance of future proofing GLWA's technology capabilities, he has introduced an emerging technology function to explore innovations and foster continuous improvement.

Your GLWA family is proud of you and all that you have accomplished!



Jeff Small Chief Information Officer



MichiganCIO is the preeminent peer leadership network of Michigan chief information officers.





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