

2023

ORBIE AWARDS

HOUSTON BUSINESS JOURNAL





KEYNOTE

Michelle Stansbury discusses leveraging tech to create the hospital of the future



LEADERSHIP RECIPIENT

Myra Davis on the power of technology to transform hospital operations

The annual Houston ORBIE® Awards program honors chief information officers and, for the first-time ever, chief information security officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise, Large Corporate, Corporate, & CISO categories will be announced April 14 at Marriott Marquis Houston.

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transform organizations.



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2023 ORBIE AWARDS



FROM THE CHAIR

Leadership makes the impossible possible!

Technology is everywhere in our lives, and when it doesn't work, we notice.

For nearly twenty-five years, the Inspire Leadership Network has helped CIOs succeed in today's most challenging C-suite executive role. HoustonCIO members grow their leadership through year-round, member-led programs and interaction. Working together, CIOs across public and private business, government, education, healthcare, and nonprofit organizations collaborate, share ideas, and best practices, and create enormous leadership value.

The ORBIE Awards bring together leaders facing similar challenges – and this year – the Inspire Leadership Network will grow to 30 chapters, including the first international chapter in Toronto, and three chapters exclusively for Chief Information Security Officers.

Security is top of mind for every leader and organization, and the same principles that have served CIOs can be applied to CISOs as

well.

There is no textbook for how to be a great CIO or CISO. But relationships with other leaders facing similar challenges sharpen leadership acumen. Every leader's perspective is valuable and contributes to the conversation – and everyone wins by joining a peer leadership network.

Member-led, non-commercial programs build meaningful professional relationships with colleagues facing similar challenges, solving problems, and avoiding pitfalls. Successful leaders understand the 'superpower' of trusted relationships. In any gathering of technology leaders, the answer is in the room.

Together, we are transforming our economy using technology & security, and enriching our region and our world. On behalf of HoustonClO, congratulations to the nominees and finalists on their accomplishments, and thank you to the sponsors, underwriters, and staff who make the ORBIE Awards possible.

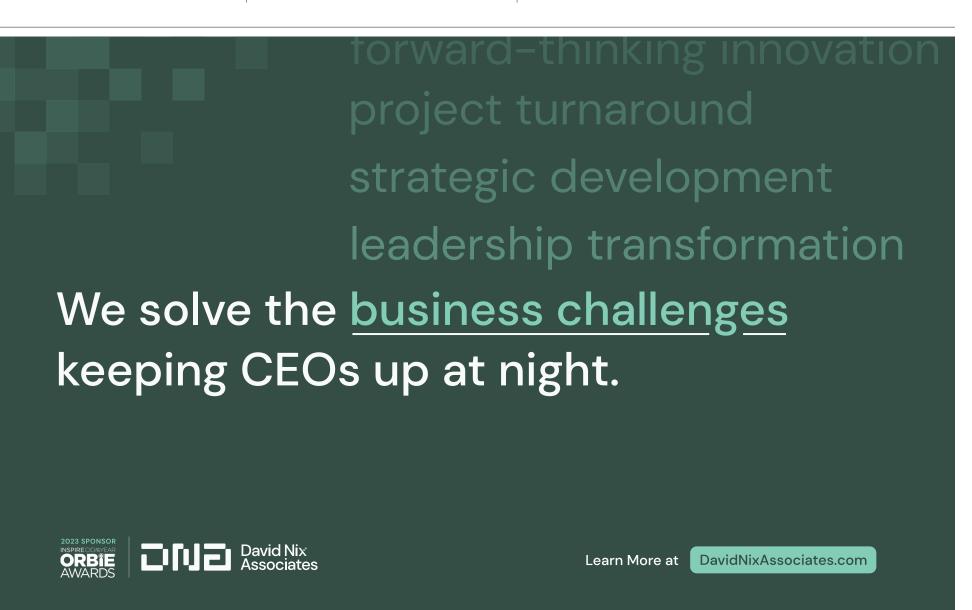


Sincerely

Kristy Simonette

Kristy Simonette

2023 Chair, HoustonClO SVP Strategic Services and Chief Information Officer, Camden Property Trust



2023 ORBIE AWARDS

2023 KEYNOTE

Michelle Stansbury

Houston Methodist Hospital

Houston ORBIE keynote speaker Michelle Stansbury on leveraging technology to create the hospital of the future



By The Business Journals Content Studio

For 30 years, Michelle Stansbury has played a leading role in driving innovation at the Houston Methodist hospital system. As vice president of innovation and information technology applications, she was instrumental in establishing a Center for Innovation that is using technology to develop a "smart hospital of the future."

Stansbury spoke with the Houston Business Journal about health care innovation as the keynote speaker of this year's Houston ORBIE Awards

What are some of the top opportunities for the next generation of technology leaders in the health care industry?

We need to work together to leverage technology and reduce costs in our industry while keeping the patient at the center of everything we do. We have already invested in technology to deliver cost savings and efficiency across our health system through patient access standardization, digital care pathways, real time location systems tracking and food service automation.

We have also invested significantly in telehealth, even prior to COVID-19. In partnership with MIC Sickbay, Houston Methodist clinicians developed more than 20 algorithms to provide fast-paced, immediate ICU-level care to patients via virtual nurses. Initial outcomes showed codes decreased 37% by monitoring virtually and catching potential issues earlier.

Call center automation is one way we are using AI technology. By triaging calls through an AI software, we've seen approximately 50% cost savings in our call center workforce.

We see huge opportunities in remote monitoring. Health care should get out of the business of constantly taking patient vital signs and employ technology to capture continuous vital signs so we can redirect our medical assistants toward helping nurses. We are rolling out continuous vital sign monitoring devices in the inpatient setting with the goal of sending certain patients home post-discharge with a similar monitoring device to help care teams create more timely and targeted care plans, with the goal of preventing unnecessary

We need
to work
together to
leverage
technology
and reduce
costs in our
industry
while
keeping the
patient at
the center of
everything
we do."

- Michelle Stansbury



readmissions and follow-ups.

What are the top challenges you are helping Houston Methodist overcome?

With the implementation of new technology, there are several challenges we face in health care:

- Data privacy and security: We are responsible for safeguarding sensitive patient information, which becomes additionally challenging with new technology collecting large amounts of data. We work closely with our vendors and partners to ensure their products provide the highest commitment to preserving patient and staff data.
- Compliance and adoption: Outdated systems, regulatory barriers and resistance to change are all challenges. By instilling a culture of innovation that stems from the top-down, we engage all our employees to help work through these challenges to make new technology implementation successful.
- Staff burnout: Health care organizations face staffing shortages today and the traditional recruitment and retention methods are not feasible anymore. Technology is a great option for eliminating manual tasks for clinical staff. Through our care redesign technology initiatives, we're addressing staffing concerns and redesigning how clinicians work in the future.

What are the top opportunities for Houston Methodist?

We are constantly evaluating and testing new technologies as opportunities for advancement and innovation.

 Ambient intelligence: With these tools, we can measure the placement and location of people, places and things in our hospitals to improve our supply chain and patient efficiency. One of our pilot projects uses video and audio monitoring devices in hospital rooms to autonomously collect surrounding data, which can help with

- patient fall prevention, clinical documentation and more.
- Smart hospital rooms: We are committed to create one care experience to seamlessly integrate all technology in the patient room. This will include a centralized screen for entertainment, education and digital whiteboard; voice-controlled room settings for temperature, lighting, food ordering; and virtual care enabled rooms to connect clinicians with their patients—anytime, anywhere. These features will also be included in our smart hospital of the future.
- Proactive care with AI: We see using AI to be proactive rather than reactive, not to share what happened in the past or what is happening at present but instead making future predictions for better patient care. One of our pilot projects uses natural language processing to pull important insights from clinical notes in the electronic health record, targeting patients who are more at risk for potential readmissions and allowing us to reduce length of stay and overall readmission rates.

Share an example of how technology is playing a role in employee experiences and collaboration and connection, with both coworkers and patients.

We recently piloted a virtual nursing program to help alleviate the burden of heavy documentation tasks on our bedside nurses. We surveyed our nurses and found they were spending approximately 10 minutes per hour on non-nursing tasks. The goal of virtual nursing is to focus on admission and discharge paperwork with the patients while bedside nurses could focus on high-touch clinical care. When we first implemented our virtual nursing initiative, the bedside nurses were initially reluctant. However, within about one week of launching this program, we saw a significant improvement in overall staff workflow and both patient and staff satisfaction. In addition, we reduced the time spent on documentation activities from 40 minutes to 13 minutes, allowing our bedside nurses to focus on high quality patient care.



SUPER GLOBAL FINALISTS



2023 ORBIE AWARDS

OVER \$6 BILLION ANNUAL REVENUE & MULTI-NATIONAL OPERATIONS



Pragati Mathur CDO & CIO, ConocoPhillips

ConocoPhillips

Pragati Mathur is Chief Digital & Information Officer for ConocoPhillips. Mathur has more than 25 years of IT leadership and digital transformation experience with global companies across various industries. Prior to joining ConocoPhillips, she served as chief technology officer for Staples, where she led all aspects of technology, including digital, supply chain, order management, retail, corporate applications, data, analytics, security and infrastructure.

SUCCESS STORY

I am guiding our digital and IT organization to become a sustainable digital leader. Our Digital Strategy provides the parameters for this ambition, ties to our highest business priorities, and is lowering cost of supply, improving emission detection and reduction, and creating operational efficiencies. Aligned around Lean-Agile principles, my organization is engaging business leaders in creating roadmaps that direct how we implement and scale digital technology solutions across our operations. With our NextGen ERP program going live, a new Chief Information Security Officer at the helm, and a new workforce digital upskilling program, this is truly an exciting time.



Naveen Pandrangi VP & CIO,

VP & CIO, Phillips 66



Naveen Pandrangi is Vice President and Chief Information Officer for Phillips 66. He has extensive years of experience in energy, retail and technology research. Prior to this role, Pandrangi was the General Manager for Refining, Midsctream and Emerging Energy, and Digital/IT Business Systems at Phillips 66. He also has served in various transformational roles across the value chain segments at ConocoPhillips and Phillips 66.

SUCCESS STORY

- "It's my honor to represent:
- Energy Industry that manufactures essential products for sustaining our way of life
- Company with core values of safety, honor and commitment
- IT Organization that thrives on continuously learning, drives purposeful innovation and delivers impactful solutions."



John Thomson
VP & CIO,
KBR



John W. Thomson joined KBR in 2015 and is Vice President and Chief Information Officer. John brings more than 30 years of Information Technology experience in the offshore and hydrocarbons industry. He has a record as a leader and business partner who collaborates with other executives to use technology to transform and simplify business processes while delivering bottom line measurable benefits.

SUCCESS STORY

"Implemented a cybersecurity service platform and continued our security certifications, ISO, NIST, and others globally. Continued our application improvement projects for corporate and business customers, including implementations of Joint Ventures and ongoing ERP implementations. We increased the use of automation, including the use of attended robots, automated cyber threat detection, and $\ensuremath{\mathsf{AI}}$ for form processing. Implemented the standard service data model (CSDM) to provide a next-generation best practice framework, Streamlined support activities, and more automation. We put our people first every day - We leveraged learning tools and created paths to help our people progress in their professional development journey."



Craig Wood

Dir. of Infrastructure & Security,
Tricon Energy, Ltd.



Craig Wood, the Director of Infrastructure & Security at Tricon Energy, is a servant leader, helping others to grow past the limitations which bind those who measure themselves by the accomplishments of others so they may realize their full potential. Ás a Consultant, Craig singlehandedly built the core ERP infrastructure for Tricon Energy in 2009 for their JD Edwards environment using a relatively new virtualization architecture, Linux, and redundancy provided by shared storage technologies.

SUCCESS STORY

I have had the fortune of working with amazing people who inspire me to strive to do more as a supervisor, and mentor. I quantify success as the value being derived from giving back; dedicated to philanthropy, taking an active part in charitable organizations, community events, volunteerism, and promoting a sense of personal value. The team is comprised of some of the most gifted that I have had the honor to work with in my career. I can only say, my success is one owed to those I have been fortunate enough to be surrounded by.



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Congratulations to the Nominees & Winners of the 2023 Inspire **Houston CIO Orbie Awards**

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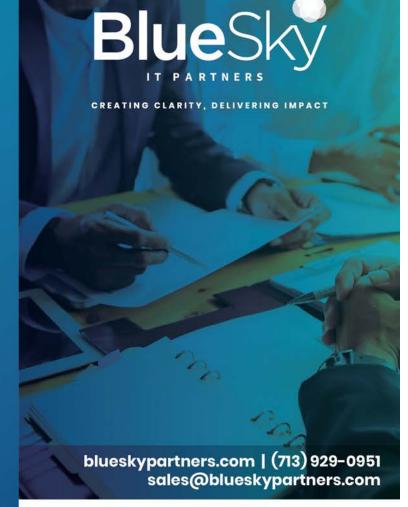








BlueSky is a certified Women Business Enterprise (WBE) and supports Houston through its work with IT leaders and many local charities.









GLOBAL FINALISTS



2023 ORBIE AWARDS

OVER \$700 MILLION ANNUAL REVENUE & MULTI-NATIONAL OPERATIONS



Lloyd BoydCIO,
Brock Group



As CIO for Brock Group, Lloyd Boyd has accountability for the integration, management and improvement of the business technologies that support its mechanical services companies known as Brock. Lloyd has a 30+ year career in information technology spanning development, project management, data center consolidations and strategic planning. In his leadership roles, Lloyd has developed a continuing reputation for focusing IT on business oriented value delivery.

SUCCESS STORY

"Given the vision to achieve what the industry has never done - the team persevered through the pandemic, through the high tech hiring spree and stayed focused. In the period of time the product, FieldFORCE (TM) continued development with our business partners. Creating strategic partnerships with our ERP partner - Infor and development partner - Neudesic, they were able to come together and define process and system integrations which magnified process efficien-

Results are up to 301% DSO improvement, 32% productivity gain and overtime reductions along with job satisfaction and refocus to our customers not our spreadsheets."



ML Madhavarao CIO, Exterran Energy Solutions



Subramanian Madhavarao is the Global CIO of Enerflex Ltd. In his current role, he successfully delivered the IT integration activities ahead of time through strategic plans and a playbook in support of M&A. He championed and created digital strategy and plans that enable business value creation through growth, simplification, scalability and agility. He has significantly improved cyber security capabilities resulting in overall score that is better than industry average and peer group.

SUCCESS STORY

"I am passionate about transforming the company digitally. Most recently, I have delivered first phase of Exterran's business transformation, migrating multiple global on premise ERP systems to Oracle Cloud and kicking off a three-phased approach for global rollout and standardization. Our North American business now has standard, automated and integrated systems. ROI is \$10m and payback is 24 months. I am committed to a forward thinking approach by leveraging Salesforce Service cloud as part of this transformation, furthering Customer 360 journey by bringing Sales and Service together with the goal of increasing productivity and reducing costs."



Siva PothiCIO USA, Canada & the Philippines,
Teleperformance, USA



Siva Pothi is currently the Chief Information Officer at Teleperformance across USA, Canada, and the Philippines. He brings extensive experience in innovative technology-enabled transformations to drive business growth and profitability. With over 20 years of industry experience, Siva is passionate about leveraging technology to grow businesses, inspire people, and give back to the community. Siva is an engineer at heart and loves to build organizations focused on people.

SUCCESS STORY

At Teleperformance, we strive to deliver outstanding customer experiences, excel in client delivery, and create a frictionless employee journey. This year, we brought IT closer to the business and created business intimacy to jointly solve business problems by leveraging technology. My team methodically organized user-focus sessions to get feedback, and a culture shift in IT was driven to listen, learn, and act to improve experiences. In addition, we built digital capabilities that transformed how our employees securely engaged, stayed connected, and worked to delight our customers. I couldn't be prouder of all that the team has accomplished this year.



Wesley Story SVP & CIO, Genesys



Wesley Story joined Genesys in October 2021 as SVP IT and Chief Information Officer. In this role. Wesley is accountable for our global IT infrastructure and business applications that support the dayto-day operations of our business and is central to our transformational efforts as we continue our journey as a cloud-based SaaS business, supporting new business models such as subscription and consumption models, and extending our position as the Experience as a Service segment leader.

SUCCESS STORY

In a short amount of time, the IT organization has helped Genesys address new market opportunities, delivered new go-to-market tools, streamlined our back office operations, and achieved cost optimization through systems automation and consolidation.



Scott Turner

CIO, Expro



Scott Turner leads Expro's global information technology group, with responsibilities that include support for cybersecurity, infrastructure, business systems, business intelligence and custom development. He oversees the company's development of commercial applications that support external customers. In his previous role, with Franks International, he served as Vice President and CIO. Turner has over 30 years of experience in information technology and over 25 years of experience managing information technology teams in the Oil & Gas industry.

SUCCESS STORY

"In my first year as CIO at Expro, we contributed over \$4M in synergy savings through the implementation and consolidation of enterprise business systems, cybersecurity and infrastructure. The team was able to successfully implement and consolidate all core business systems including SAP ERP and SAP Success-Factors which was rolled out globally across our 4 regions on-time and under budget. These combined initiatives contributed significantly to Expro's synergy target of \$55M with the merger with Frank's International. The team did a phenomenal job of completing these key milestones and enabling us to have a very successful year."



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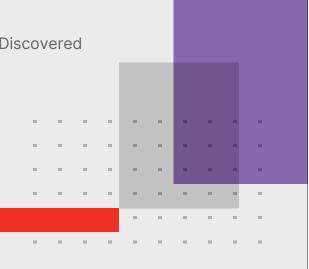
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Congratulations to the 2023 Houston CIO of the Year Award Winners and Nominees



2023 ORBIE AWARDS

2023 LEADERSHIP RECIPIENT

Myra Davis

Texas Children's Hospital



ORBIE Awards Leadership recipient on transforming hospital operations

By The Business Journals Content Studio

As senior vice president and chief information innovation officer at Texas Children's Hospital, Myra Davis has seen the health care organization grow into the largest pediatric hospital in the nation – and she believes technology is at the core of it all.

Davis leads a team of more than 500 employees across more than 90 locations who manage more than 77,000 devices and 30 billion rows of information. They support device management, deployment, electronic medical records, enterprise resource planning, biomedical engineering, process engineers, data analytics, innovation, business process transformation, technology infrastructure and cybersecurity.

Texas Children's specializes in pediatrics and obstetrics and gynecology, and is a research center and teaching hospital affiliated with the Baylor College of Medicine.

Davis is the Leadership Award recipient for 2023 as part of the upcoming Houston ORBIE Awards. She defines leadership as "accountable and transparent partnerships (partners being peers, physicians, staff) to ensure goals are successfully achieved."

How tech solves challenges and accelerates business transformation

Davis and her team have been involved in notable transformations at the hospital. For example, they partnered with clinical and operational executives to create an online scheduling strategy that offers improved and convenient access to care through scheduling functionality across all entities and service lines. Texas Children's was one of the first pediatric hospitals to offer full online scheduling for subspecialty practices compared to leading competitors, Davis said.

A partnership with operational leaders led to the launch of intelligent process automation to assist with automating redundant tasks, resulting in an opportunity to repurpose and optimize resources.

Another partnership with clinical,

IT leaders should also embrace the opportunity to influence and support organizational partners through adoption of technology and adaptation of changes needed to complement the transformational

> use of technology delivered,"

- Myra Davis



operations and quality leadership led to the creation of a robust data governance and analytic center of excellence that supports and trains the organization to use data.

As part of the creation of an innovation hub, a team was established to support navigation and facilitation of innovation ideas across the hospital, including with its academic partner, technology startups and outside organizations.

Davis and her team also received the support of the board and top executive and physician leaders to mature the cybersecurity program from what she describes as "a state of chaos" to a "managed and optimized maturity level." This resulted in Texas Children's recently being named the No. 1 Healthcare Organization for Cybersecurity by a leading cybersecurity firm.

Other accomplishments include aligning with senior executives, research administrators and researchers to develop an independent data research platform furthering advanced research mission and strategy

A series of digital platforms was implemented to create a more homogenous end-user experience by standardizing computing devices with a consistent access-design language that can be accessed securely from anywhere on any device.

The best-practice Information Technology Infrastructure Library was adopted across the entire organization, resulting in standardized processes applied to how services are measured and delivered.

Davis and her team also standardized digital technology through the build out of four new hospitals and numerous acquisitions of primary care practices and building expansions.

"We also created a team culture that focuses on maintaining available, reliable and secure digital experiences to support the mission of the hospital health system," Davis said. "This leadership award would not be possible without the support and commitment of my team."

How IT leaders can influence their organizations

The stature of IT leaders has grown in recent years thanks to the important role technology has played in business continuity and remote work since the onset of the pandemic.

IT leaders should continue to align with operational partners to ensure continuous understanding of opportunities they are facing, while working closely with their teams to anticipate the needs of the organization, Davis said.

"IT leaders should also embrace the opportunity to influence and support organizational partners through adoption of technology and adaptation of changes needed to complement the transformational use of technology delivered," she said.

The key traits of these leaders "include being an accountable leader, having gratitude and empathy for others, self-awareness, allowing yourself to be vulnerable and willing to be courageous," Davis said.

Meanwhile, there are opportunities on the horizon for IT leaders, as technologies such as artificial intelligence, the metaverse and the cloud continue to open upnew possibilities.

"There are opportunities to create a culture that leverages data for insights and significant data points; (and) influence the adoption of innovative technologies such as artificial intelligence, machine learning, extended reality solutions such as augmented reality and virtual reality, and remote monitoring," Davis said.

Another opportunity is to increase pathways into the profession, especially in underserved communities. That's why Davis has been a longtime champion of GenesysWorks, including as a former board member.

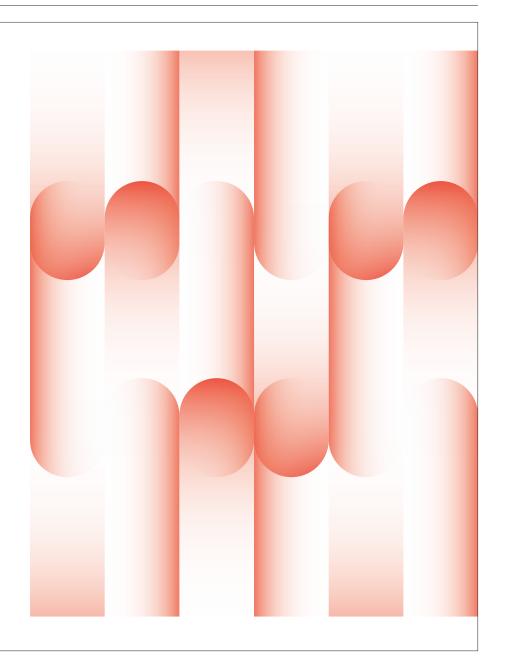
"Their mission is to provide pathways to career success for high school students in underserved communities through skills training, meaningful work experiences and impactful relationships," she said.



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LARGE ENTERPRISE FINALISTS



2023 ORBIE AWARDS

OVER \$2.5 BILLION ANNUAL REVENUE



David Cain
VP IT & CIO,
CVR Energy



David Cain is the Vice President of IT, CIO for CVR Energy, Inc. At CVR Energy, David is responsible for leading the information technology strategy across the organization, including the digital transformation into the renewables business. Responsibilities include the company's cybersecurity protection, software applications, infrastructure, architecture, technology project delivery, and daily IT Operations. Prior to CVR, David was most recently Director of Process & Technology for Opportune

SUCCESS STORY

"My most proud achievement

at CVR Energy is developing a team of IT Leaders who have secured our systems. stabilized IT operations, and delivered for our customers, while living our company mission of safe and reliable operations every day. Through providing growth opportunities for our team, we have aligned operations and career development activities, and are playing a key role in the company's transformation into renewable energy. While I report on quantifiable metrics on a weekly basis, stepping back and seeing the maturity, ownership, and technical skill growth of the entire IT team is my greatest accomplishment.



Umar Farooq
VP IT,
NexTier

NEXTIER

Umar Farooq serves as the Vice President Information Technology at NexTier since November 2019.
Umar worked for Deloitte from 2010 – 2019 with responsibility in Business transformation, Process optimization and deployment of scalable support system at global level. Umar is an expert in IT systems, Networks, Cybersecurity, a result oriented problem solver and a collaborator.

SUCCESS STORY

NexTier Oilfield Solutions consolidated multiple systems into a single ERP platform to achieve merger synergies of US\$120 million in just six months. With the help of our partner, Accenture, we accomplished thus in record time. This initiative not only reduced IT customizations needed, but also the number of new changes requested by the business. Service tickets have dropped by more than 60%. ERP run costs have fallen by 50%. And simplified work processes have reduced manual efforts and improved employee productivity. And with a single ERP system in place, month-end closing periods have shrunk by one day, or 12%.



Justin GnauDivision CIO,
St. Luke's Health



Justin Gnau has been serving for the last three years for St. Luke's Health, a division of CommonSpirit. In his current role as VP/Division Chief Information Officer, Justin's focus has been on employing proven solutions and technology to meet the needs of the organization. Justin is an accomplished, forward-thinking technology and health care leader with an extensive portfolio of success across health care development, strategy, enterprise-wide/regional transformation, support, and program/project management.

SUCCESS STORY

At St. Luke's Health over the last year our IT teams have successfully reduced system outages by 30% by modernizing our infrastructure. With a focused attention on enrolling more physicians and enhancing our search engine optimization performance we have seen a 287% increase in online appointment scheduling. Automating our charge capture process in a few areas has achieved an additional \$58 million in revenue to date for the organization. Introducing artificial intelligence to our CT scanners has resulted in a mean reduction of 120 minutes to 25 minutes for stroke intervention, leading to improved patient outcomes.



Keith Herndon CIO, Western Midstream



Keith Herndon joined Western Midstream (WES) in 2021 and now serves as their Chief Information Officer. Keith has end to end accountability for WES's Enterprise and Operational IT environments. which are undergoing major transformation projects. His focus is establishing a new Digital Identity program, a new portfolio management governance process and ensuring cybersecurity capabilities are in place to address the changing threat landscape. Keith is actively involved in WES' Enterprise Risk Management and ESG committees.

SUCCESS STORY

"Western Midstream (WES) has operations in five states and operates in both remote locations and near major metropolitan areas. We are laser focused on safety of our facilities and staff. We are creating a new computing infrastructure to support WES' digital ambition, launching a new green-field ERP, and deploying a new real-time system to manage our pipelines across seven regional sites plus enabling a remote monitoring center. I have implemented a Cybersecurity Council of Senior Executives, participate on the Enterprise Risk Management and ESG committees and I provide quarterly updates to the Audit Committee on cybersecurity risks and program efforts."



Ryan Kelley CIO, Par Pacific Holdings



Ryan Kelley is the Chief Information Officer & SVP Technology & Enterprise Services for Par Pacific Holdings Inc. In this role, Ryan leads the Information Technology, Operational Technology, Process Excellence and Procurement organizations for the Par Pacific family of companies. Ryan is an accomplished and results driven leader with broad experience across IT and Supply Chain Management with diverse industry experience including Energy, Retail, and Telecommunications.

SUCCESS STORY

Our greatest success is in the establishment of a single organization focused on enabling technology to drive business decisions. While "easy" to say, it was harder to accomplish by the bringing together of two organizations normally not aligned and the introduction of new capabilities. The elimination of silos and sharing of ideas across the team lead to new products and solutions being delivered across the organization and a higher profile within the organization.





A 2023 HOUSTON CIO ORBIE AWARD FINALIST





ENTERPRISE FINALISTS



2023 ORBIE AWARDS

OVER \$800 MILLION ANNUAL REVENUE



Alexis Collins

US CIO, Norton Rose Fulbright

NORTON ROSE FULBRIGHT

Alexis Collins is Chief Information officer of Norton Rose Fulbright. Alexis is a dynamic CIO with over 20 years of experience in all aspects of IT, including application development and support, project and portfolio management, infrastructure and security. Alexis has experience managing a global, diverse team with budgetary responsibility of \$36M and is skilled at driving value conversations with executive leadership and gaining alignment across multiple stakeholder groups in highly matrixed organizations.

SUCCESS STORY

Over the last two years of my tenure at NRF, we have made significant progress in modernizing and securing our systems. We implemented the M365 Platform and completed a major upgrade of our Document Management System, the most critical system to a law firm. Lastly, we upgraded our end user compute environment firmwide. The combined effects of these efforts has eliminated nearly all technical debt and cybersecurity vulnerabilities. Now that we've got a solid foundation in place, we've shifted focus to implementation of new capabilities to add value to the firm and our clients.



Robyn Doughtie

Dir. Information & CIO, Fort Bend County Information Technology



Robyn Doughtie is the Director of Information Technology and Chief Information Officer for Fort Bend County. In this role, Robyn is responsible for providing information technology services to support County business programs, customer departments and offices, and taxpayers in the most efficient, equitable and effective methods. Robyn leads a diverse team that provides services in the areas of Application Development and System Support, Project Management, IT Infrastructure, Information Security, Desktop Support and Server Operations.

SUCCESS STORY

My team's greatest accomplishment has been deploying body cams and tasers. We partnered with a leading body worn camera and digital evidence technology company on a 10 year \$21M agreement. This provided over 600 body cams, nearly 500 tasers and fleet cameras for all of our law enforcement officers. This technology offers better accountability for every police encounter. Encrypted footage from the cameras will be uploaded to the digital evidence cloud, with the ability to share between agencies and government offices when needed. The cameras also have built in mics, video quality with low light visibility and built in GPS.



PaulaSmetana Stuart

CIO, Crescent Energy



Crescent Energy

Paula provides proven hands-on Chief Information Officer experience leading IT through change and business transformation initiatives. With a 20+ year background in IT, Paula has successfully delivered & implemented overall IT strategy plans, data transformation tools, technology growth platforms, cyber-security, and governance. Paula's leadership roles include publicly traded, private equity, oil & gas, and industrial manufacturing industries.

SUCCESS STORY

My success at Crescent Energy and other companies in my career as a CIO has been achievable because of the great teams I have worked with. With a 20+ vear background in IT, I have successfully delivered & implemented overall IT strategy plans, built data transformation tools, developed technology growth platforms, developed cyber-security, and governance. I am passionate about new technologies that move companies and employees forward. It is about growth, within the company and the team, that makes it successful. We fail as a team, and we succeed as a team, our success is led by teamwork.



Randy Volkin

SVP & CIO, Perry Homes

PERRY

Randy Volkin is the Chief Information Officer at Perry Homes where he leads all aspects of technology for a leading homebuilder. Prior to his current role, Randy was a VP of Business Systems at Occidental Petroleum. He oversaw the digital operations for their oil and gas, chemicals, and carbon management lines of business. Randy also played a senior role in the acquisition of Anadarko by leading the global integration team responsible for business process optimization.

SUCCESS STORY

I joined Perry Homes to drive technology transformation focused on enabling business growth. I have been humbled by the world class leadership team and talented and passionate people throughout the organization. In 2022, the team delivered on initiatives to further improve our industry leading customer experience, enable efficiencies through a transformational ERP proiect, and established a new ITSM process to streamline operations. While I couldn't be more proud of what has been accomplished, I am most excited for what this foundation will enable us to do moving forward.



Rob Zelinka

VP & CIO, Jack Henry

jack henry[™]

Rob Zelinka is VP & CIO for Jack Henry & Associates. Rob is a member of Jack Henry and Associates' Corporate leadership team and is responsible for technology strategy, operations, processes, and leading a team of technology professionals at one of Forbes best places to work. During his 30 years in Information Technology, Rob served in several leadership positions responsible for the delivery of information technology services to support business needs across the corporate enterprise.

SUCCESS STORY

Under my leadership, the team has earned credibility as a trusted advisor/ partner. This was lacking when I onboarded. Our ability to budget, forecast and operate to a plan has been strong. Our financial performance has been noted the best it's ever been at the company. The investments we made prior to COVID proved to be foundational in our ability to shift nearly 100% of the company to full-time remote. We did so and enjoyed improved CSAT ratings during times of significant change. Additionally, I lead efforts to drive our modernization strategy by aligning people and technology to business outcomes.

Celebrating exceptional leadership in

information security.



Randy Yates, VP Chief Information Security Officer, Memorial Hermann Health System

2023 Houston CIO of the Year ORBIE Awards Honoree

As CISO of Memorial Hermann Health System,
Randy Yates has spearheaded numerous advances
to safeguard the critical data and information systems
that our health system relies on to provide the
highest level of care—and security—for our patients.
We congratulate Randy for this well-deserved honor.

MEMORIAL HERMANN

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LARGE CORPORTE FINALISTS



2023 ORBIE AWARDS

OVER \$300 MILLION ANNUAL REVENUE



David Domine
VP Technology Solutions,
Christian Brothers Automotive



David Domine joined Christian Brothers Automotive in 2004 to train new franchise owners and build an internal technology team. Four years later, David was promoted to the Director of Training & Technology, with a direct impact on preparing franchise business owners with the tools and processes to maximize their investment. David is honored to lead a team of 16 members including an annual internship program and expanding their impact to anyone who encounters the brand.

SUCCESS STORY

Our team has been honored to serve the CBA brand in a number of ways. One significant accomplishment is that we've helped increase franchisee satisfaction with the brand year-over-year for the past 3 years, scoring in the top 5% of all Franchisees according to FBR and helping our stores win the JD Power award 3 years running.



Eric Gleason
Sr. Dir. & Head of IT,
Key Energy Services



Eric Gleason is Sr Director & CIO of Key Energy Services. Eric is an exceptionally skilled technology leader, with over 20 years of expertise driving organizational performance through strategic business planning. Part of Eric's responsibilities include maximizing digital transformation programs leading the design and launch of innovative methods for proactively supporting infrastructure and cyber security. Eric is skilled in establishing new technology standards utilizing best practices aligned with regulatory compliance and local laws.

SUCCESS STORY

Key Energy Services continues to be a transformative force in the marketplace, and nowhere else is this more evident than its approach to technology and its vision to eliminate the barriers between the business and its mission. Creating this strategy and vision for Information Technology has been an exciting challenge as my team and I create efficient, strategic processes and partnerships that set Key Energy up for the future. We will see a 30% savings in Infrastructure Operations by modernizing into hybrid-cloud services while creating a more redundant and reliable system.



Jason Lu
CIO & CTO,
CSAT Solutions, LP



Jason is currently the CIO at CSAT Solutions. He leads the digital and automation transformation for the global leader of repair services serving the world's largest original equipment manufacturers. Under Jason's leadership, CSAT Solutions is leading the way in the era of device repair digital transformation with developing expertise in automation and robotics, , AI and predictive machine learning, data-driven engineering solutions, and real time operations metrics and command centers.

SUCCESS STORY

When I joined CSAT in 2021, I embarked upon an end-toend technology transformation of one of the world's largest computer and device repair companies. During this time, the IT organization successfully delivered over 100 projects to overhaul and re-platform our entire technology suite. Throughout the journey we focused on cultivating the team's talent to create systems with best-in-class resiliency, security, stability, and innovation. The results have been amazing. Our in-house developed systems are now key enablers for reaching record-breaking operational efficiencies - demonstrating that IT can be the organization that creates a competitive advantage.



Don RenyVP Technology,
Gulf States Toyota



Don Reny currently serves as Vice President of Technology at Gulf States Toyota. Don brings his experience in Project Management, Governance, Data Center Operations, Security, Networking, IT/Business Integration, M&A, SaaS/Cloud Computing, and Corporate Enterprise Resource Planning system management both domestic and international to Gulf States Toyota. In his current role, Don is responsible for delivering solutions for internal and external customers that move Gulf States Toyota to a digital technology platform for the future.

SUCCESS STORY

I joined Gulf States Toyota to facilitate a digital transformation, from mainframe to a modern technology platform SAP(ERP). Design began immediately and when Covid hit, we completed design and build fully remote. We moved to in-person for testing. Go-live needed to be short as dealers could not receive vehicles or parts while we were down. By week three, production was back at normal levels for vehicles and we then focused on keeping parts flowing. The success of this transformation was due to focus on change management and keeping the best business resources on the project through the end.



Jeannie Schneider SVP & CTO, Hines

Hines

Jeannie Schneider is Senior Vice President & Chief Technology Officer of Hines. Jeanine is responsible for all corporate and global real estate technologies, strategy, and standards as part of achieving the firm's strategic objectives. Jeanine joined Hines following several years as an IT consultant at Ernst & Young and Cap Gemini primarily serving oil & gas clients. Jeanine is directly responsible for defining technology strategy and technology related initiatives throughout the company.

SUCCESS STORY

I am committed to creating a global data and technology platform that empowers our employees, engages our clients, optimizes our operations, and continuously transforms our products and services by leading the industry in harnessing the power of data and technology. We are creating a robust, digital backbone that is essentially creating a "brain" or "digital operating system" for our buildings. This digital platform is the heart of our approach to data and integrations "as-a-service" that allows us to offer all new channels of data, insights, products, and services to our clients.

APRIL 7, 2023 B17



Leading the way

in information technologies

We believe in celebrating the individuals who help change lives every day at Texas Children's. Congratulations to our very own Myra Davis, Senior Vice President and Chief Information and Innovation Officer, for being a Leadership Award recipient and Teresa Tonthat, Vice President of Information Services and Associate CIO, for being a CISO finalist. Thanks to their leadership and expertise, Texas Children's has one of the most innovative and patient-centric technology infrastructures in the nation.

Congratulations to Myra and Teresa for being a Texas Children's difference maker.



CORPORATE FINALISTS



2023 ORBIE AWARDS

UP TO \$300 MILLION ANNUAL REVENUE



Greg Moreno-Earle

CIO, National Trench Safety



Greg Moreno-Earle is CIO of National Trench Safety. Greg has led teams across the Technology landscape, including software development, business intelligence, emerging technology, cybersecurity, enterprise systems, and infrastructure. His experiences have taken him from developing leading edge software in Silicon Valley, to implementing ERPs on five continents, to building teams from scratch around new technology and delivery models. In addition to his IT experience, Greg is an expert in the Oil & Gas industry.

SUCCESS STORY

Our biggest accomplishments drove significant value in the areas of operational excellence and customer experience. The first was the successful implementation of a cloud-based ERP which consolidated multiple merged entities into a single platform. This was a major milestone in our digital journey. Extending the ERP, our team developed the "Work Zone", a modern, feature rich, digital platform. This platform delivers an industry leading customer experience by allowing visibility and control over the full relationship, from quotes to rentals through payments. Work Zone positions NTS as the supplier of choice and is a significant contributor to our value proposition.



Daniel Iturbe

VP of Infrastructure, Security & Compliance, Management Controls, Inc.



Daniel Iturbe is currently the VP of Infrastructure, Security & Compliance of Management Controls, Inc. Daniel has more than 23 years in IT with experience in Infrastructure, software development, mergers and acquisitions, transformational management, team building & leadership, among other areas. Daniel enjoys and continues challenging himself to keep up with technology by obtaining higher education & technical certifications for his professional development. Daniel has extensive experience in building and managing global teams.

SUCCESS STORY

When I started with MCi, the IT Department was in its early stages and needed more maturity. During my initial year, I focused on streamlining processes, policies, and procedures that would reshape the department and assist with obtaining its certifications. We developed a strategic plan that outlined long-term goals for the department to transform into a supportive, revenuegenerating operations group. Part of this plan included developing the skills and expertise of the IT team to increase efficiency and foster innovation, such as automated functions. By employing these changes, our department can now focus on integrating cutting-edge technologies into our platforms.



Lisa Rogers

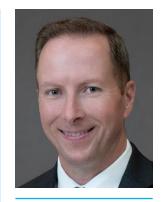
CIO, Nova Medical Centers



Lisa Rogers is CIO of Nova Medical Center and has more than 25 years of leadership experience with healthcare technology. Lisa is responsible for the strategic technology vision and for ensuring that IT resources are aligned with the company's business needs and plans for growth. Lisa has worked with growing healthcare companies in creating operational efficiencies, securing the environment, and turning IT towards a model of extreme customer service which help to facilitate continuing arowth.

SUCCESS STORY

In the last year, we have transformed Nova's infrastructure for stability, scalability, and security, rebuilt and upskilled the IT Team, and after a HIPPA/ NIST Security review, created a Risk Register. We have re-architected Nova's environment, implementing an SDWAN, M365 with Active Directory, a domain, endpoint management, and endpoint security. We have secured their proprietary EHR software by moving it to a managed private cloud, with a WAF, backup, replication, vulnerability testing, a SIEM, and a 24x7 SOC. As a result, the perceived residual risk from cyber insurance has dropped from worse than 98% of peers to better than 61.7%.



Rob Spencer

Camp Construction Services



Robert Spencer is the Chief Information Officer and Chief Administrative Officer for Camp Construction Services. In this role, Robert provides the strategic vision and direction to achieve business objectives through excellence in information and technology, risk management, procurement, and the operations service department. Robert is a certified cybersecurity professional (CISSP) that instills and drives a mindset of "Digital Safety" across the organization.

SUCCESS STORY

At the beginning of 2022,

we engaged a third-party partner to measure the IT experience across 5 areas (Quality, Speed, Technical Accumen, Approachability, Communication). The baseline survey results produced a QSTAC score of -9 (Quality -10, Speed -43, Technical Accumen 2, Approachability 25, Communication -17). By the end of 2022, the team achieved a QSTAC score of +47 (Quality 53, Speed 23, Technical Accumen 55, Approachability 60, Communication 35). This was a huge turnaround in the experience with IT that demonstrated trust gained by the team across the organization to be able to deliver the absolute best technology experience.



Aldrich Varilla

Managing Dir. IT, Odfjell Terminals



Aldrich Varilla is Managing Director of IT at Odfiell Terminals and has more than 18 years' experience with a foundation spent in consulting where he gained exposure to numerous industries, models and corporate cultures. Aldrich has and continues to manage, lead and implement numerous digital transformation programs, portfolios and projects while aligning strategic and tactile initiatives to the business leadership team.

In all my industry years, I've

SUCCESS STORY

never undergone something so aggressive, taxing, transformational and yet so rewarding in my entire career. This really tested our limits with technical and change management activities while driving organization wide digital maturity. Since my start, over 3 years ago, we've dedicated our lives to a Digital Transformation journey surrounded by heavy organizational change management (with P.O.W.E.R. to change movement), culture change, enterprise architecture, PMO structure, data governance, product ownership, operational excellence, company growth, and sustainable models. Seeing and experiencing all of this unfold firsthand, is and will continue to be, an invaluable journey.



Ron Veillon

CIO, Cotton Holdings, Inc.



With over 20 years of Information Technology experience, Ron Veillon, Chief Information Officer, plays an integral role in the evolution of Cotton Holdings' subsidiaries. Veillon collaborates with the rest of Cotton Holdings' C-suite to develop and execute strategies that accelerate the growth of Cotton's revenue, profitability, and husiness investment value. Within the IT department, Veillon leads the overall technology strategy across several disciplines, such as infrastructure, support, data analytics, business applications, and application development.

SUCCESS STORY

The team's greatest accomplishment is that they transformed from an IT department to a technology product development centric organization. They also created a strategic management office to drive strategic initiatives across all portfolio companies. This has helped to emerge Cotton as having industry leading technology capabilities.

Congratulations Randy Volkin

on your CIO ORBIE Award Nomination

PERRY

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CISO FINALISTS



2023 ORBIE AWARDS

CHIEF INFORMATION SECURITY OFFICER



Annessa McKenzie

CISO, ConocoPhillips



Annessa McKenzie joined ConocoPhillips in 2022 and currently serves as Chief Information Security Officer, responsible for establishing an enterprise IT and OT security strategy across all functional business units. Annessa's focus has been establishing long-term investment roadmaps, assessing IT/ OT and operational risk by business unit, and deploying value-added zero-trust security architectures to ensure resilience, cyber defense and compliance across the organization.

SUCCESS STORY

In less than a year, I have led my organization to focus solutions and processes around a secure-by-design model while organizing our IT and OT cybersecurity teams as one. We have established our three-year IT/OT security strategy; benchmarked our maturity and aligned to enterprise risk frameworks; realigned our organization to include both IT & OT Security members; established a Cloud security model for our ERP portfolio; delivered a TSA Pipeline IT/OT Security program; and improved overall security awareness. Additionally, we have established the foundations of our zero-trust architecture framework, while onboarding new managed IT & OT security services.



Anthony Souza

Dir. Cybersecurity (CISO) & Enterprise Architecture, CenterPoint Energy



Anthony Silva joined CNP in September 2021 as the Director of Corporate Cyber Security based in Houston, TX. He leads the company's enterprise-wide information and data-asset security program, including risk evaluation, stakeholder engagement, strategy and operations. He also leads Enterprise Architecture and Cloud Governance. Anthony has held several roles leading Enterprise Information Technology and Cybersecurity programs within utilities and other industries.

SUCCESS STORY

My team completed a comprehensive Security Hardening Program laying the tactical foundation for strategic initiatives to increase resiliency of electric grid and gas operations across our service territory. The team developed a new cybersecurity framework that integrates threats, regulations, and corporate strategic initiatives into strategic cybersecurity risks and cybersecurity capabilities. This allows communication to be consistent from entry level employees all the way to Senior Leadership and the Board of Directors. The team also developed a cybersecurity service catalog that identifies strengths, weaknesses and gaps in cyber services. All of the above are firsts for the company.



Diego Souza

Global CISO, Cummins Inc.



Diego Souza is currently the Cummins Inc. Global Chief Information Security Officer. He is a strategic thoughtful leader adept at safeguarding the confidentiality, integrity, and availability of company data, information systems, and operational technology. Skilled at planning, delivering, and managing global information security initiatives designed to thwart internal and external threats, Diego is a collaborative team mentor with the ability to build the best talent and inspire people through his leadership.

SUCCESS STORY

"I have worked to make sure Cyber is embedded into the organization's DNA, and We have created new ways to connect with our employees. As a result, we have seen many people reporting malicious emails (including real ones), and cyber is now a topic at all levels of the organization. I have created a way to translate the cyber language into the business language, so it is understandable & consumable to all employees; now we have senior leaders who understand how cyber can impact business, especially when we think about attacks against manufacturing organizations.



Teresa Tonthat

VP of Information Services Texas Children's



Teresa Tonthat is a goal-driven senior business leader and currently the VP of Information Services at Texas Children's Hospital, the largest pediatric hospital in the nation. She also serves as the Associate Chief Information Officer and Chief Information Security Officer and leads a team of over 470 technologists, implementing initiatives that foster team collaboration, innovation & continuous service quality. She is also responsible for maintaining a robust digital foundation, facilitating ongoing availability, reliability and security.

SUCCESS STORY

Our Texas Children's patients

and members are at the center of everything we do. We have significantly matured our cybersecurity program with a focus on changing the human behavior and investing in our people, processes, and technology to enhance our security capabilities. Our organization is focused on simulating business continuity plans to ensure we remain operationally resilient during a technology disruption. My proudest moment is observing my leaders learning the art of story-telling to influence our stakeholders on the importance of keeping our digital experiences available and secure to enable positive outcomes for the children and women that we serve.



Jeffrey Vinson

SVP, Chief Cyber & Information Security Officer, Harris Health System

HARRISHEALTH SYSTEM

Jeffrey M. Vinson, Sr. is the Senior Vice President and Chief Cyber and Information Security Officer at Harris Health System. He has been involved with information security for over 25 years and has the rare distinction of having expert experience in the military, federal government, financial services and healthcare industries. He is listed as one of the top influencers in Information Security for Healthcare and one of the top cybersecurity executives around the globe.

SUCCESS STORY

I have created a world-class cybersecurity program over the past 9yrs to sustain the mission of Harris Health System. This world-class cybersecurity program has received many accolades and continues to evolve as the threats evolve. My tireless work allows us to provide the best-in-class medical attention and patient care to the citizens of Harris county without interruption. This cybersecurity program has led the nation in cyber threat information (CTI) sharing and provides actionable intelligence to the CEO and other senior leaders to help them make sound business decisions based on this timely information for positive patient outcomes.



Randy Yates

VP & CISO, Memorial Hermann Health System

MEMORIAL HERMANN

Randy Yates is a dedicated security professional with deep ties to the security industry ecosystem. Randy has 22 years in the technology sector that includes consulting roles at Cambridge Technology Partners, Healthlink, IBM and Deloitte. These opportunities provided Randy with the skills to prepare him for his CISO role at Memorial Hermann. Randv has expanded this role to be more active in data privacy & a wider application of enterprise risk at a system level.

SUCCESS STORY

"The Memorial Hermann Information security leadership team abides by the principles of servant leadership. This has made us better leaders who have developed and created a culture of support for the team members we work with. This in term has led to a more successful program.

This commitment has led to the development of a staff satisfaction program that include awards for security certifications, creation of new management positions, additional levels of seniority to our cybersecurity positions, work from home program, management opportunities, and increased allotment of funds for education including reimbursement for college degree programs."



Lumen congratulates the Houston CIO of the Year ORBIE Award winners!

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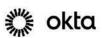
























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