

JULY 31, 2020

CIO OF THE YEAR AWARDS



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The 2020 Arizona CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Global, Enterprise, Corporate & Nonprofit categories will be announced on August 7 at the virtual Arizona CIO of the Year Awards.

CIO OF THE YEAR AWARDS

FROM OUR CHAIR

CIOs enable largest remote work experiment in history

At the beginning of 2020, no one could have imagined the enormous change we would all experience in the first year of this new decade.

By mid-March, chief information officers everywhere realized their systems and teams would be stretched beyond belief in the largest work-from-home experiment in the history of the world. Thanks to cloud-first systems, tools and services created by technology innovators, we have held virtual meetings, had food and goods delivered to our doors, and remained connected to colleagues, friends and loved ones. We have adapted, survived and adjusted to our new abnormal.

CIOs are leading this overnight virtual transformation from office-based to remote work. Without their planning and implementation of the systems and services to support remote work, conducting business would be impossible under these circumstances. Thanks to Covid-19, there's greater appreciation for CIOs and the technological sophistication required to provide secure, available and scalable systems to enable digital business.



Arizona CIO is an executive peer leadership network focused on helping CIOs maximize their leadership effectiveness, create value, reduce risk and share success. Convening Arizona's leading CIOs in member-led, non-commercial programs, CIOs build meaningful professional relationships with colleagues fac-

ing similar challenges, solving problems and avoiding pitfalls.

From the beginning of this crisis, Arizona CIO members have participated in regular local Zoom collaborations and national Zoom calls featuring CIOs from industry, higher education, health care and technology. In any gathering of CIOs, the answer is in the room. The challenge one CIO is facing has likely been solved by another CIO. What was their experience? What did they learn? What would they do differently? How could other CIOs benefit from sharing their experiences? Peer-based leadership groups have incredible ROI when leaders share a common problem set. The vertical/industry and size/scale may be different, but similar approaches to effective leadership and problem solving are transferrable. Every leader's perspective is valuable and contributes to the conversation, and everyone wins when leaders engage, share ideas, experiences and best practices.

For over 20 years, Inspire CIO has been inspiring CIO success through the annual CIO of the Year ORBIE Awards –

but this is just the tip of the iceberg. By joining Arizona CIO, technology executives take their leadership to the next level through year-round, member-led programs and interaction. The power of CIOs working together – across public and private business, government, education, health care and nonprofit organizations – creates enormous value for everyone.

Together, we are transforming our organizations with technology and enriching our region and our world. On behalf of Arizona CIO, congratulations to the nominees and finalists on their accomplishments and thank you to the sponsors, underwriters and staff who make the ORBIE Awards possible.

Sincerely,

Brian Shield
2020 National Chair, Inspire CIO
VP of IT, Boston Red Sox



InspireCIO is the preeminent executive peer leadership organization of chief information officers. Local chapters convene leading CIOs and foster meaningful relationships by hosting non-commercial, member-led programs – helping CIOs gain leadership advantage.



CIO OF THE YEAR AWARDS



PROVIDED BY INSIGHT

Ken Lamneck, president and CEO of Insight Enterprises, is the keynote speaker for the Arizona CIO of the Year ORBIE Awards.

KEYNOTE SPEAKER

Why every company is now a tech company



NANCY A. SHENKER
Contributing writer

Ken Lamneck never settles for the present – an especially relevant philosophy today. His fascination with the future steered him from the United States Military Academy at West Point to Insight Enterprises Inc., where he leads the company as CEO.

After five years in the U.S. Army, Lamneck began his civilian career as an IBM engineer. He discovered sales and marketing better suited his competitive spirit and the servant leadership principles he learned while in uniform. Lamneck was president of Arrow's Industrial Computer Products business and then moved to Tech Data Corp., where he directed its growth and operations across the U.S., Canada and Latin America.

In 2010, Lamneck joined Insight (Nasdaq: NSIT). His approachable, hands-on leadership style can be seen in Insight's corridors at its Tempe headquarters every day as he motivates teammates and aligns their efforts with Insight's strategy to help clients manage their business today and transform for the future.

His company recently launched a client-facing solution called Insight Connected Platform for Detection and Prevention, which derives real-time insights from high-traffic work and public places by unifying data from a wide range of devices, cameras, and sensors. It will soon be available in Insight's distribution and integration centers throughout North America, including the company's own Arizona headquarters.

Here are some of Lamneck's insights into the future of the CIO role and its place in organizations.

How is the CIO role evolving?

Information technology was always key to back-office operations, but it's now an essential part of how businesses operate, collaborate and innovate. Every company is now a technology company, where the CIO is a key enabler for the organization as it executes its strategy.

What are the three keywords every CIO must embrace? Simplicity, innovation and security.

What should a CEO look for in a CIO? A recent Insight survey

revealed that 42% of IT leaders cited "enabling remote IT management" as among their top three priorities after Covid-19, compared to 26% prior to the pandemic. CEOs need to look for CIOs who understand the need for adaptable IT, and above all else, security. The CIO must work in lockstep with the chief strategy officer. Leadership skills, ability to hire and build diverse and inclusive teams, and create hybrid (in-office and remote) environments are critical skills. A strong change agent, they must sell, influence, and lead the organization.

How does the CIO collaborate within an organization? IT departments should look at the rest of the business as "the customer." The CIO should sit at the executive table, bringing ideas to the business and staying at the forefront of what's possible. Protecting "old turf" is obsolete, and CIOs must always be updating processes and tools and exploring third-party solutions and trends.

What are some of those trends? Driving the business forward and a focus on security are paramount.

Governance issues are also becoming more important, and the CIO needs to account for standards like General Data Protection Regulation and data privacy. Analytics, AI, cloud, productivity, and replacing legacy technologies with new ones will drive efficiency, customer innovation and ultimately business results.

Why is Phoenix a top market for tech and info science? We are a major economic hub with great proximity to California and the West Coast, without the same level of environmental risk. Plus, Phoenix is a desirable place to live and attract talent when you look at the cost of living index and its approach and infrastructure.

What lessons have you learned that you would pass on to Phoenix CIOs? The most important role of any leader, CIO or other, is hiring, inspiring and retaining a team. Because technology is evolving so rapidly, the CIO must be aware of the latest tech trends. Lastly, the CIO should always view his or her role as a partner to the business to ensure their organization is building a future – internally and externally.

CIO OF THE YEAR AWARDS

LEADERSHIP AWARD

Globe-trotting CIO brings wide-ranging vision to bear



PROVIDED BY FREEPORT-MCMORAN

Bertrand Odinet, vice president, CIO and chief innovation officer of Freeport-McMoRan Inc.

LINDSAY WALKER

Contributing writer

When Bertrand Odinet went to work for his father's southern Louisiana construction company in high school, he discovered a passion for building things he's carried with him throughout his career.

After a nine-year stint in consulting for Arthur Andersen, Odinet joined mining giant Freeport-McMoRan Inc. (NYSE: FCX) in 1995 and has worked his way through its ranks ever since. He now serves as the company's chief information officer and chief innovation officer.

He was recently chosen by his peers to be the recipient of the Arizona ORBIE CIO Leadership Award. The awards event is Aug. 7.

"When [your peers] vote for you based on their experiences in working with you and their understanding of what you've been able to do to support your business, I think it says a lot," said Odinet. "It means I'm being consistent at delivering for my company and my peers recognize it."

Odinet's career with Freeport-McMoRan brought him from New Orleans to Phoenix, and even to the remote jungles of Indonesia where he managed operations at some of the world's largest gold and copper mines.

The CIO owes his love of a challenge to his success.

"I really don't mind accepting a challenge, and I don't worry too much about failure," he said, adding that Freeport-McMoRan supports employees who want to stretch themselves. "The more you learn, the more tools you have in your portfolio to deal with the next challenge."

Leading a team is a balancing act, he said, but another challenge he faces head on.

"There aren't enough hours in the day so you have to be very selective about where you spend your time and you have to be more trusting of your team," said Odinet. "You have to develop over time a team that can be independent, that you can develop a rapport with where you know without having to stay in touch too often whether or not there are issues where you maybe need to step in and get a little more involved."

His background in construction and consulting has lent itself well to his work in the ever-changing field of information technology. Consulting allowed him to work in a variety of industries, from aerospace and defense to oil and gas, which gives him a diverse array of expertise to add to every role he takes on.

"Don't be afraid to step out of your current role or your current silo, especially early in your career," he advised. "I think the CIO of tomorrow, the CIO of today, needs to have enough broad experience and vision to be able to apply solutions from a vast array of experiences and industries to bring into their business."

Odinet also said having a cohesive vision and finding the right partners to work with are the keys to CIO success.

"If you thoughtfully explore where you think there might be an opportunity and work with the right partners, quite often you find much more opportunity than you ever envisioned was possible," he said.

CIO OF THE YEAR AWARDS

GLOBAL FINALISTS



Max Chan

Avnet

Max Chan is chief information officer for Avnet Inc. As CIO, he is responsible for all information technology areas throughout the Avnet ecosystem, which includes the delivery of strategic business IT and digital transformation initiatives. He oversees the resources and capabilities of the global IT team and ensures the organization maintains a robust IT environment.

Chan joined Avnet in 2013 as vice president of IT for Avnet Technology Solutions in Asia Pacific. In 2016, he transferred to Phoenix to take on the global application and business relationship management role and was named head of global information solutions in November 2018.

SUCCESS STORY: At Avnet, aligning our roadmap to the strategic business priorities was our number one focus. To support the business and our customers, we transformed the IT function into an agile organization focused on delivering business value in a cost-efficient way. Through our digital transformation, we have deployed various new technologies like AI/ML platform, advanced analytics, RPA, and low-code to improve Avnet's top and bottom-line growth, while continuing to drive simplification and modernization of our environment.



Kevin A. Haskew

ON Semiconductor

Kevin A. Haskew joined ON Semi-conductor in 2011 and is senior vice president and chief information officer, responsible for the company's worldwide information technology systems. He has built an effective global IT organization of more than 800 associates. Haskew is a recognized tech leader known for implementing distinctive IT strategies and achieving aggressive corporate goals by offering an exceptional blend of executive insight, IT solutions development and strategy-based team building.

Haskew has formed a sound IT foundation by aligning technology initiatives to corporate strategies with substantial improvements.

SUCCESS STORY: During my tenure as CIO at ON Semiconductor the IT department has transformed and redefined itself. Through integration with our organization's business units and functional groups, the IT department is critical in achieving the company's strategic goals. We have made great strides in advancements in processes and systems to support more than 25,000 business endpoints and 10,000 manufacturing endpoints at 120-plus locations in 20-plus countries.



Scott Hicar

Benchmark Electronics

Scott Hicar is vice president of business process and CIO for Benchmark Electronics. In this role, he has global responsibility for ensuring consistent processes, systems and infrastructure to efficiently support the execution of the company's business and its customers globally.

Hicar has more than 25 years of technology leadership experience in transformational roles. He previously held management positions in the supply chain/enterprise resource planning practice at Price Waterhouse, as well as serving as an internal consultant to chemical, pharmaceutical and agriculture businesses within ICI Americas.

SUCCESS STORY: Scott has helped Benchmark usher in some major accomplishments in his nearly three years with the company, culminating with the opening in 2019 of its new global headquarters and Internet of Things Design Center in Tempe. The company is also in the 2020 Fortune 1,000 rankings of America's largest companies.



Umesh Manathkar

Amkor Technology

Umesh Manathkar joined Amkor in February 2015 as the corporate vice president and chief information officer. He has a deep background in semiconductors and IT. Manathkar began his career with Motorola Semiconductor, holding engineering and operations positions in Singapore, Phoenix and Austin, Texas, from 1993 to 2002. He was CIO of Silicon Labs in Austin from 2002 to 2007, and CIO of Cree Inc. from 2008 to 2015. He holds a BE degree in mechanical engineering from Ambedkar Marathwada University in India and a master's degree in industrial engineering and MBA from Arizona State University.

SUCCESS STORY: Umesh takes great pride in having influenced many IT associates in fulfilling their career aspirations. To further that influence to many more IT professionals, he captured all his life learnings in the book - "Perfect Imbalance: The Key to Business-Centric IT," published in 2019. He developed a unique framework that can be used by any CIO to deliver sound business results consistently. Umesh used this very framework to deliver sound business results at all the three firms that he worked at in the past.



Alejandro Mayoral

StandardAero

Alejandro Mayoral serves as senior vice president for information technology. He joined StandardAero in April 2018 and is responsible for the company's enterprise-wide IT vision, strategy and execution. He reports directly to the CEO and is a member of the company's executive leadership team. Prior to joining StandardAero, Mayoral served as chief information officer, supporting GE Aviation's supply chain and general aviation organizations. He provided global technology vision and strategy for a \$24 billion-plus business with 80 global locations. Earlier at GE, Mayoral served as chief information officer for Avio Aero, a GE Aviation business.

SUCCESS STORY: Mayoral, who joined StandardAero in 2018, is considered a thought leader in the industry. Most recently, the IT team delivered optimized applications and technology infrastructure capabilities to successfully add new business volume and integrate corporate acquisitions. Under his leadership, the team went through a transformation to become a contemporary organization focused on the business goals with accelerated results.

CIO OF THE YEAR AWARDS

ENTERPRISE FINALISTS



Anthony M. DeCanti

Republic Services

Anthony M. DeCanti is chief information officer and senior vice president at Republic Services Inc. DeCanti is a 28-year veteran of the transportation industry with more than 20 years experience in information technology. Prior to Republic, DeCanti was CIO and chief operating officer of logistics at UniGroup Inc. for five years. DeCanti also was CIO at Werner Enterprises where he worked 15 years. He has held leadership roles in logistics and technology throughout his career. He specializes in the architecture, design and development of supply chain management systems.

SUCCESS STORY: My greatest accomplishment at Republic has been the development of a culture of strategy, innovation and collaboration in IT where team members feel they are empowered and can participate in shaping the direction of the department and the organization. This was accomplished by ensuring team members have the opportunity to work on modern industry differentiating projects, providing regular training and development opportunities and creating a culture of community. This has allowed the IT team to successfully manage several significant strategic initiatives including; ERP, operations, and customer experience transformations while also significantly reducing turnover and increasing employee engagement.



Paul Edmisten

Tivity Health

Paul Edmisten serves as senior vice president and chief information officer of Tivity Health. Edmisten is responsible for delivery and support of the company's technology and data solutions that enable its health care, fitness, nutrition and social connection products. In 2015, Edmisten was with Alvarez and Marsal, leading the restructuring and improving bottom-line results for companies, investors and shareholders. A&M was engaged by Healthways and during the course of 18 months, two underperforming business units were sold and a new healthy lifestyles brand was born in Tivity Health.

SUCCESS STORY: Since the divestiture of Tivity Health from Healthways in 2016, we have been on a mission to grow the company, leveraging technology and data insights to digitally transform and enable B2C omnichannel capabilities. With a clear business and technology strategy, we charted a course that would transform our people, processes, technology and data. People are our most valuable asset and a great deal of time is invested to ensure we have it right: "If you get the people right, you will get your processes right and in turn get the technology and data right."



Michael Goodwin

PetSmart

Michael Goodwin joined PetSmart in June 2014 as senior vice president and chief information officer. He has more than 20 years of information technology experience, most recently as senior vice president and CIO of technology and business enablement at Hallmark Cards. Goodwin joined Hallmark as an end-user technology analyst in 1990 and has held positions of increasing responsibility, culminating with a promotion to SVP and CIO in 2006 when he also was named a corporate officer. Prior to joining Hallmark, he was an officer in the U.S. Army. He has an MBA from the University of Kansas in Lawrence, Kansas.

SUCCESS STORY: Our IT team partnered with our services organization to launch a new Services Technology platform called PRISM that enabled online booking and payment for pet grooming. This also provided a new in-store salon system that enables management of salon operations, capacity management and reporting. The result has enabled efficiency of operations, availability of appointments, better check-in experience, and payment convenience. The salon sales trend increased significantly by year end due to delivery and adoption of this new capability.



Michael Spandau

Fender Musical Instruments

Since joining Fender, Michael Spandau has led the remediation efforts related to Fender's SAP implementation. He is responsible for managing and executing Fender's Global IT strategy. Prior to joining the organization, he worked at Deloitte Consulting for 12 years leading international enterprise resource planning implementations and IT initiatives for international business clientele. Before that, Spandau worked for Shell Chemicals in Europe and on Worldbank projects in East Africa and Indonesia. Spandau was named CIO of the Year in 2012 by both the Phoenix Business Journal and the Arizona Technology Council.

SUCCESS STORY: I joined Fender Musical Instruments in 2005 and led the stabilization of an ERP system that supports all major functions, including supply chain and manufacturing. Approximately four years later, I then introduced cloud computing, and we migrated approximately 60% of all systems to a public cloud. For the past two years, we are focusing on digital and IOT capabilities. This includes automatic image recognition for manufacturing and real-time monitoring of environmental conditions for our global facilities. We're also focusing on implementing the concept of "Digital Workers," helping our finance employees become automation experts.



Laura Walsh

Carlisle Cos.

Laura Walsh is a transformational information technology leader with global responsibilities for IT strategic planning and execution. Her experience largely includes directing the deployment of solutions that support rapid organizational growth, increase data visibility, workforce productivity and reduce IT footprint and costs. Over multiple companies of varying sizes, Laura has been able to tactically identify the best approach and investment based on company size and requirements. Her "hands-on" approach creates a high-energy IT culture and notable results. She is most proud of her focus on talent development and employee empowerment.

SUCCESS STORY: Walsh is the first CIO in Carlisle's 102-year history, serving as an important member of the team that will drive its Vision 2025. Since joining Carlisle in 2018, she has made immediate and tangible impact to IT operations. She has defined a strategy, established new competency centers and mobilized a senior management team that has produced results within a short, 14-month period. Her accomplishments, including the new 'center-led' IT function that has realized value in IT infrastructure, Global Applications, M&A and vendor management, will help enable Carlisle meet the challenges of tomorrow.

CIO OF THE YEAR AWARDS

CORPORATE FINALISTS



Monty Low

Arizona Coyotes

Prior to joining the Arizona Coyotes National Hockey League team in 2012, Low was director of information technology for Rossmar & Graham, a Scottsdale property management and investment company. Originally from Calgary, Canada, Monty served as IT manager at Real Resources, a conventional oil and gas producer with operations across Western Canada. He also held leadership roles at Bell Canada. Monty is a member of the FBI Citizens Academy and Infragard. He currently serves as senior director of information technology with the Coyotes.

SUCCESS STORY: I grew up in Canada playing hockey on ponds. I could rarely go to an NHL game. Hockey is my life and my favorite thing in the world since I was 4. I also had a passion for technology and gadgets. My dad was in the technology business and used to give me parts to play with and take apart. Now I am the head of technology at an NHL team. Every day is a dream, I legitimately love what I do. I am fortunate. Go Coyotes!



Ken Orgeron

Snell & Wilmer

Technology inspires Ken Orgeron because of the challenge it presents and the opportunity to lead innovative and value-based change; that is to make a difference. Technology shapes and influences our actions every day. The business environment is rapidly changing, and technology has become a competitive advantage. Leaders of legal technology must understand the core functions of the organization as well as how technologies can help sharpen the competitive edge. Today a CIO must be a technologist, a statesman, and a fortune teller. Overall, a CIO must foster relationships both internally and with clients.

SUCCESS STORY: Since joining Snell & Wilmer, Orgeron has worked to improve the services, processes and value that technology provides to the firm. He strongly believes in the practice of incorporating technology to make employees more efficient, increase effectiveness and employee satisfaction, reduce costs, grow profits and expand opportunities. While organizations of all sizes across various industries are following this practice today, significant investment in technology is unique to law firms and is a competitive differentiator, establishing Snell & Wilmer as a market leader.



Steve Reese

Phoenix Suns

Reese is in his seventh season with the Phoenix Suns as chief information officer. An early IT trailblazer, he joined the National Football League's Houston Oilers in 1990 as one of only six sports technologists in the world. Since then, he has served as chief technologist for the Major League Baseball's San Diego Padres, Houston Astros and the NFL's Tennessee Titans. His experience working with athletes and team organizations in the NFL, MLB, and NBA has given him insight on how to achieve and maintain personal peak performance. He's a sought-after speaker across the U.S. and has delivered keynotes and presentations at events at high schools, top universities and tech conferences.

SUCCESS STORY: Teams win championships and accomplish great things as a result of an attitude. My greatest accomplishments have been made possible by an organization that emphasizes a spirit of innovation, collaboration, service and health and well-being. The results: we drove a game-changing partnership with PayPal; saw a company-wide increase in productivity of 35%; emphasized service that empowers co-workers to play "above the rim"; staged an unprecedented Sleep Boot Camp focusing on player/employee peak-performance.



Jason Rivera

Verra Mobility

Jason Rivera has served as Verra Mobility's chief technology officer since June 2018, and previously served as its vice president of technology development of commercial fleet services. Prior to joining Verra Mobility, Rivera served as vice president for business development at the Maxis Group, a national provider of outsourced technology development. Before that, he served as senior manager, transportation research and development, at 3M, a global technology and manufacturing leader.

SUCCESS STORY: As the CTO of Verra Mobility, a smart mobility technology company, my role has a dual focus. One focus is on traditional IT services, and the other is on delivering solutions that solve problems in the smart mobility market. This includes building new platforms to make streets safer and smarter. Some of my most exciting challenges occurred during the period when Verra Mobility acquired two companies and went public. We consolidated IT platforms and teams, transitioned workflows, expanding our smart mobility platforms and solutions, and completed the many activities required of companies going public – all in less than 18 months.



Kris Singleton

International Cruise & Excursions

Kris Singleton, International Cruise & Excursions' chief information officer and executive vice president, has held key leadership roles in world-class private and public companies. Singleton has a track record of defining technology strategies that drive bottom-line growth and achieve business goals. Singleton recently transitioned from her role as CIO to expand the company's global business development. A 30-year veteran of the tech industry, Singleton has experience in the gaming, hospitality and travel industry and held CIO positions with Omni Hotels & Resorts, the Cosmopolitan of Las Vegas, and Kimpton Hotels & Restaurants.

SUCCESS STORY: My greatest accomplishment is two-fold, the transformation of the technology team and the systems to a robust platform enabling tremendous growth for the business, recognizing a 43% CAGR since 2016. The business growth could not have been achieved without the platform transformation and bringing together talented people into a collaborative team focused on the strategic technology roadmap. In just three years, the team transformed 60% of the global systems from disparate and on-premise applications into a hybrid cloud platform architecture providing high-performance, security, reliability and speed-to-market of new business capabilities.



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CIO OF THE YEAR AWARDS

NONPROFIT/PUBLIC SECTOR FINALISTS



Matthew B. Arvay

City of Phoenix

Matthew B. Arvay took on the role of chief information officer for the city of Phoenix in January 2017. Arvay oversees the city's IT Services Department, which provides and supports communications, information and technology solutions to enable city businesses, inform the community, and improve and promote quality of life and public safety. Arvay previously served in executive IT leadership positions for more than 17 years, including as CIO of Virginia Beach, Virginia, where he oversaw the development of a master technology plan, a five-year roadmap designed to give departments access to key technologies.

SUCCESS STORY: Serving as CIO for the fifth-largest city in the United States since 2017, my greatest accomplishment relates to how Phoenix is taking charge of our relationship with technology. We've moved forward with some truly transformative changes by creating new revenue models, modernizing infrastructure, digitizing government, building public/private partnerships while breaking down silos, heightening focus on security and creating new governance models. Each day we are advancing rapidly, and making the lives of our residents better, safer, and easier.



Lev Gonick

Arizona State University – University Technology Office

Lev Gonick, chief information officer at Arizona State University, is an educator, technologist and smart city architect. He has been teaching, working and living on the internet for more than 25 years. He was co-founder and CEO of DigitalC, the award-winning nonprofit organization enabling innovation and productivity through next-generation broadband networks, open data solutions and IoT for public benefit. He was CIO at Case Western Reserve University from 2001 to 2013, where Gonick and his colleagues were internationally recognized for key tech innovations.

SUCCESS STORY: Some of my accomplishments include designing an IT vision that aligns and advances the efforts of an organization serving 110,000-plus students; 5-time voted most innovative university by US News & World Reports; embarking upon a cultural design to move a large enterprise organization into a positive-core-led, agile organization; and accelerating the next-generation technology architecture. By cultivating Arizona's infrastructure as a smart region and tapping the ASU community to co-design solutions, we are acting locally with global implications.



J.R. Sloan

State of Arizona

J.R. Sloan is a results-driven leader with more than 20 years of experience in technology and 15 years in leading product and program teams. As interim state CIO of Arizona, Sloan oversees technology innovation development and IT policies. He also serves as chairman for the Arizona Information Technology Authorization Committee, which approves and monitors high-cost technology projects statewide. In addition, Sloan also serves as chairman of the body responsible for overseeing high-risk technology projects across all state agencies.

SUCCESS STORY: Setting up the Cloud First program for the state of Arizona. The Cloud First program prepares agencies for technology advancements at a pace that people interacting with government services expect. With the implementation of the program and governance structure the state achieved \$4.2 million in savings and cost avoidance, and has the opportunity for approximately another \$30 million by centralizing/modernizing state data centers.



Saffron Wanger

Terros Health

Saffron Wanger oversees technology vision, strategy and leadership in the development, implementation and sustainability of enterprise-wide information systems initiatives at Terros Health. Prior to joining Terros Health in 2004, she held several roles in IT, managing the electronic medical record contract, project initiatives, enhancement development and training initiatives. With a desire to make a positive and measurable difference in the lives of others, Wanger made an intentional decision to move from the for-profit sector to health care 15 years ago. She has been in her current position with Terros Health for 10 of those 15 years.

SUCCESS STORY: Wanger is a visionary who plays a critical role in helping Arizonans with mental illness on their recovery journeys. When Terros Health launched its groundbreaking "whole person" model of care in 2014, the transformation required the right people on the front lines and behind the scenes. That's where Wanger came in. In collaboration with vendor partners, she created the systems supporting shared documentation between primary care and behavioral health providers; technologies to see patients in clinics, their homes, community and online; and a population health tool to analyze the best approaches in patient care.



Deanna L. Wise

Banner Health

Deanna L. Wise, senior vice president and chief information officer for Banner Health, has been in the information technology field since 1991, and has 21 years in the health care industry. She has led the IT due-diligence for numerous individual hospitals and hospital network acquisitions. Wise has a deep understanding and experience in the development and maintenance of industry-leading clinical IT systems. She plays a key role in Banner Health's goals of competing in a reformed health care system that includes industry-leading clinical information technology, and is building electronic bridges between facilities and community physicians.

SUCCESS STORY: One of my prescriptions for IT success, is to hire people around you who are smarter than you. This is especially true when it comes to my IT senior leadership team. I have spent 2019 assembling and developing, what I believe, is my best leadership team to date, a team that understands and supports their role as Governance Champions to prioritize work and be good financial stewards, Change Agents for a constantly evolving health care industry, IT Evangelists to support customers, influencers of innovative technology, and models for building a Culture of Trust.

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TO THE DISRUPTORS, INNOVATORS, CREATORS, DREAMERS, AND BELIEVERS.

Congratulations to all the 2020 CIO of the Year finalists.

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